



# HOMELESSNESS RESOURCES

January 2023

produced by BENS for



Basildon, Billericay & Wickford | CVS

## IMPORTANT

If you are homeless or at risk of homelessness you must register with Basildon Council to get access to support and advice.

**Telephone:** 01268 533 333 – follow the options till you are connected to the Homelessness Officer.

**Online:** Complete the 'Homeless Self-referral and Advice' form available @ [www.basildon.gov.uk](http://www.basildon.gov.uk) (search for 'Homeless self-referral and advice' on the Council website and follow the links).



If you need help, contact StreetLink through their website or by telephone. You must give as much information as possible especially your location and contact details, to help the local authorised outreach officer find you.

**Telephone:** 0300 500 0914 or **Online:**

[www.streetlink.org.uk/Streetlink\\_getInvolved](http://www.streetlink.org.uk/Streetlink_getInvolved)

**IF YOU ARE IN DANGER TELEPHONE 999.**

If what you need isn't listed in this booklet telephone BENS on 07375 622 117 and we will seek to help you. Leave a message if we are unavailable and we will get back to you.

## HOT FOOD AND PARCELS:

### Project 58.7:

The Salvation Army, 6 Fauners,  
Cherrydown West,  
Basildon SS16 5AP

Monday

6:00pm

Christian Growth Centre, Time  
Square, Basildon SS14 1DJ

Tuesday

6:00pm

United Reformed Church, 6  
Honeypot Lane, Basildon SS14 2JZ

Wednesday

6:00pm

**Clothing is available on this day**

United Reformed Church, 6  
Honeypot Lane, Basildon SS14 2JZ

Thursday

6:00pm

The Salvation Army, 6 Fauners,  
Cherrydown West,  
Basildon SS16 5AP

Friday

6:00pm

Kingswood Baptist Church, 2  
Codenhams Straight, Clay Hill Road,  
Basildon SS16 5DH

Saturday

6:00pm

**Provides hot meals and can arrange a sleeping bag if needed.**

### **(The Original) Homeless Help in Basildon and Surrounding Areas:**

**Hot meals provided by arrangement.**

On request a sleeping bag, tent, toiletries, and clothing including shoes and underwear, can be supplied where available.

**Contact via Facebook** (search using the group's name)

If you are unable to access Facebook telephone or text BENS on 07375 622 117. Please tell us what you need, your name, location and contact details. Your request will be forwarded to the group.

## The Salvation Army:

Food parcels, shower facilities and clothes washing service are available **BY APPOINTMENT ONLY**.

Address:

6 Fauners, Cherrydown West,  
Basildon SS16 5AP

**Food parcel**

Tuesday  
1:00pm-3:00pm approx.

**To make an appointment telephone  
01268 524 454 or email:  
basildon@salvationarmy.org.uk**

**Showers**

Monday to Friday  
9:00pm-4:00pm

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A **Community Hub**, open to all,  
offering a warm safe environment  
and hot drinks.

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Friday  
1:30pm-4:30pm

## Motivated Minds Happy Hub:

HAPPY Hub, Unit 11 Eastgate  
Shopping Centre, Basildon  
SS14 1AE

Monday	10:00am-4:00pm
Tuesday	10:00am-6:00pm
Wednesday	10:00am-4:00pm
Thursday	10:00am-6:00pm
Saturday	10:00am-4:00pm
Sunday	Closed

**Emergency Food Bank service  
available between 11:00am to  
3:00pm only - telephone or text  
to 07429 224 971**

**You may use the Happy Hub facilities in the Eastgate Centre but be  
prepared to help volunteers if asked.**

## The Churches Together Wickford Foodbank:

Salvation Army Hall, Jersey  
Gardens, Wickford SS11 7AE

Thursday 10:00am-11:30am

**New registrations should attend between 11.15am and 11.30am.**

### St Andrew's Church:

1 The Fremnells, Basildon SS14 2QX

**Restore** -food parcel by arrangement      Monday & Thursday  
- telephone: 01268 289 771 or email:  
[office@standrewholycross.org](mailto:office@standrewholycross.org)

**Community Café** - light food and      Thursday  
refreshments      9:30am–1:00pm

### The Billericay Food Bank:

For assistance telephone  
07707 466 262 or email:  
[info@billericayfoodbank.org.uk](mailto:info@billericayfoodbank.org.uk)

**Food parcels are only available  
to people in the Billericay area  
and will be delivered**

### Trussell Trust Foodbank:

Pitsea Leisure Centre, Northlands  
Pavements, Pitsea SS13 3DW  
Telephone: 07424 660 862

Tuesday      7:30pm–9:00pm  
Friday      12:30pm-2.30pm

**YOU MUST BE REFERRED**

**To be referred to a Foodbank contact The Basildon Community  
Resource Centre, Peabody South East, or Citizens Advice Bureau.**

## SUPPORT SERVICES:

### Key - Services available:

- |   |                    |   |                                   |
|---|--------------------|---|-----------------------------------|
| A | Tenancy issues     | B | Hold details of private landlords |
| C | Mental health help | D | Find/secure accommodation         |
| E | Form filling       | F | Help with drug/alcohol misuse     |
| G | Debt advice        | H | Budgeting and benefits help       |
| I | Foodbank referral  | J | Signposting                       |
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### Peabody – Basildon RSI Inreach & Outreach Service:

Authorised by Basildon Council to support those experiencing homelessness.

Telephone: 0800 288 8883 (ask for the RSI Team)

Email: [basildonRSIInreach\\_Outreach@peabody.org.uk](mailto:basildonRSIInreach_Outreach@peabody.org.uk)

Service: A C D E F G H I J

### Citizens Advice Services – Basildon:

Hours 9:00am–5:00pm weekdays, Saturday 9:00am–12:00pm

Freephone Adviceline: 0808 278 7877

Online: [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

Money Advice Helpline: 01277 358 082

Email: [moneyadvice@citizensadvicesouthessex.org](mailto:moneyadvice@citizensadvicesouthessex.org)

Basildon Centre office – hours 9:00am–12:00pm Mondays & Thursdays

Service: A E G H I J

## Basildon Community Resource Centre:

**Appointments**, week days only – 9:30am–3:30pm

Office: 01268 450 040 and 01268 450 041

Advisors: 07762 189 698 or 07526 000 430

Advisors Emails: [lf.bcrc@gmail.com](mailto:lf.bcrc@gmail.com) or [df.bcrc@gmail.com](mailto:df.bcrc@gmail.com)

Manager: Maggie Viney – [mv.bcrc@virgin.net](mailto:mv.bcrc@virgin.net)

**Emergency ONE OFF food/toiletry parcel referral by 1pm weekdays**

**Service:** A B D E H I J

## The Table:

St Martin's Square, Basildon – hours 9:30am–12:30pm Thursday & Friday

Telephone: 07840 227 800

Email: [marketlinks17@gmail.com](mailto:marketlinks17@gmail.com)

**Note:** sleeping bags, toiletries, and underwear where available.

**Service:** F

## MENTAL HEALTH SUPPORT:

### VitaMinds:

**Service:** C

Hours: Monday to Thursday 8:00am-8:00pm

Friday 8:00am-4:30pm

Saturday 9:30am-12:30pm

Telephone: 01268 977 171

Online: [www.vitahealthgroup.co.uk/vitaminds](http://www.vitahealthgroup.co.uk/vitaminds)

### NHS Mid Essex Crisis Mental Health Team:

**Service:** C

Hours: 24 hours 7 days a week

Telephone: 111 select option 2

**Basildon Mind:****Service:** C

Hours: Monday to Thursday 10:00am-8:00pm

Friday 10:00am-4:00pm

Saturday 10:00am-2:00pm

Telephone: 01268 284 130

Email: [info@basmind.org](mailto:info@basmind.org)Online: [www.basmind.org](http://www.basmind.org)**Samaritans:****Service:** C

Hours: 24 hours 7 days a week

Telephone: 119 123

Online: [www.samaritans.org](http://www.samaritans.org)**DRUG AND/OR ALCOHOL MISUSE SUPPORT:****Open Road:****Service:** F

Hours: Monday 9:30am–5:30pm

Tuesday 9:30am–7:00pm

Wednesday 9:30am–5:30pm\*

Thursday 9:30am–5:30pm

Friday 9:30am–5:30pm

**\*Phone lines close @ 2.00pm**

Telephone: 01268 531 435 or you can self-refer online at:

[www.openroad.org.uk/help-support/self-referral/](http://www.openroad.org.uk/help-support/self-referral/)**Essex Full Circle Community Service:****Service:** C F J

Available to adults who have been through the criminal justice system.

Telephone: 0808 1000 110

Online: [www.phoenix-futures.org.uk](http://www.phoenix-futures.org.uk)

**Narcotics Anonymous:**

**Service:**

**F**

Helpline hours 10:00am–12:00am 7 days a week

Telephone: 0300 999 1212

Email: [helpline@ukna.co.uk](mailto:helpline@ukna.co.uk)

Online: [www.ukna.org](http://www.ukna.org)

**OTHER:**

**Veterans Aid:**

Assists ex-servicemen and women experiencing homelessness.

Hours: Monday to Friday 9:00am–3:00pm

Telephone: 0800 012 6867

Email: [info@veterans-aid.net](mailto:info@veterans-aid.net)

Online: [www.veterans-aid.net](http://www.veterans-aid.net)

**The Advice Store:**

5 Market Pavement, Basildon SS14 1DD

Hours: Monday to Thursday 10:00am–4:00pm

A number of local groups specialising in accessing employment, training and support with CV and cover letter writing. Visit them or email: : [theadvicestore@basildon.gov.uk](mailto:theadvicestore@basildon.gov.uk)

**NOTES:**

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