

Queen's Park

resident survey report

31 May 2006



BBWCVS

Basildon, Billericay and Wickford Council for Voluntary Service

Introduction:

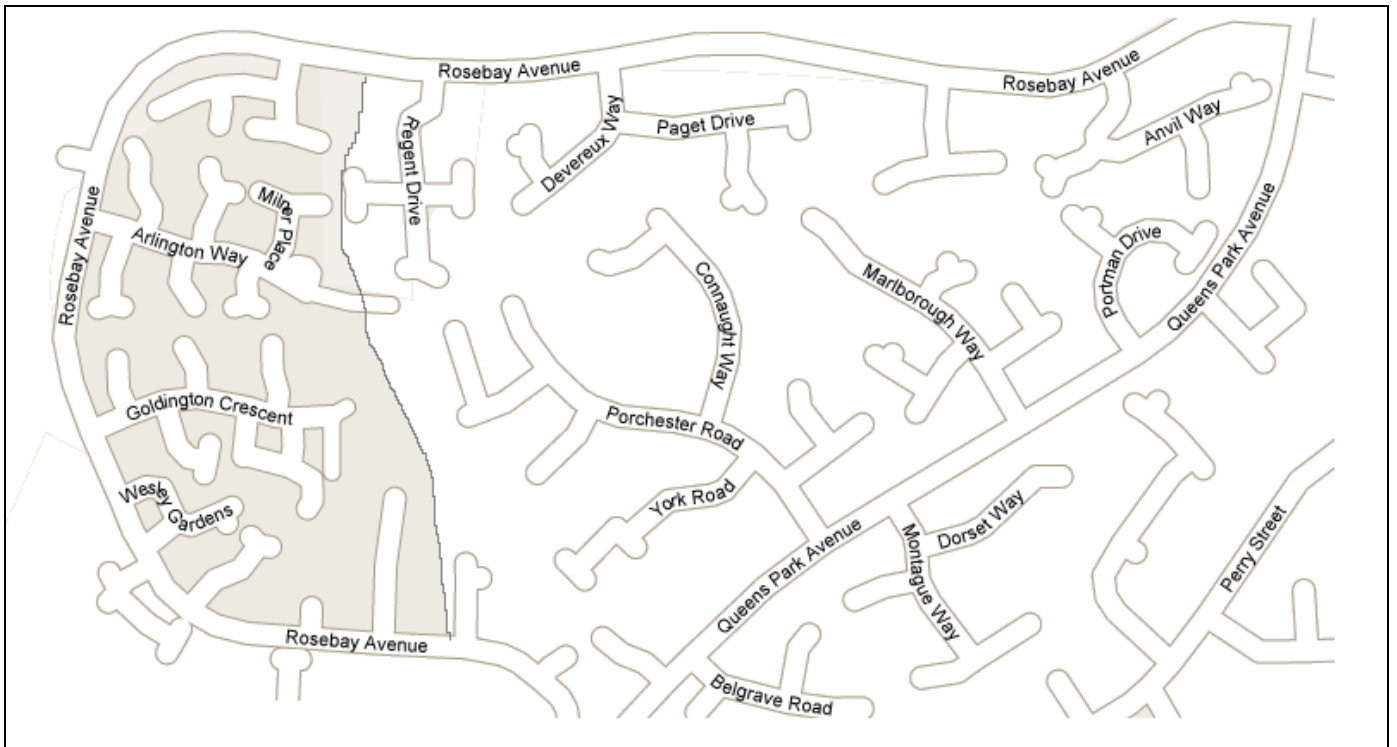
Resident survey in Queen's Park begun on 5th of April and finished on the 15th of April 2006. Area identified by FairShare Trust programme in Queen's Park initially consisted of 319 houses. The survey covered 407 houses to include the private houses surrounded by the social houses to give us a complete picture of people's perceptions and experiences living in Queen's Park. Survey was conducted on door-to-door bases. If no reply, a copy of the survey with the freepost envelope and a note were posted through the doors. Also, survey was carried out in front of the Somerfield supermarket in Queen's Park, where more residents were given a chance to fill the questionnaires and talk about their issues.

The aims of the survey were to:

- Identify the key strengths and weaknesses of the area,
- Find out residents perceptions about positive and negative aspects of living in Queen's Park,
- Identify key areas of improvements to make it a better place to live
- Establish a reference group among the residents of Queen's Park
- Raise awareness of Community Development Work in their area and BBWCVS services.

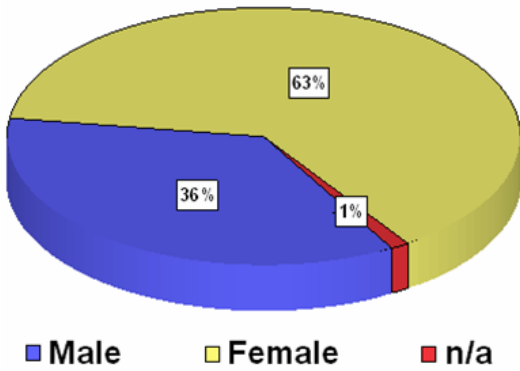
The information contained in this report is based on the completed survey questionnaires. An appendix contains the survey materials, list of streets in Queen's Park covered by the survey, all the comments made about positive and negative aspects, best and worst parts of living in Queen's Park as well as improvements suggested by residents.

Area covered by the survey

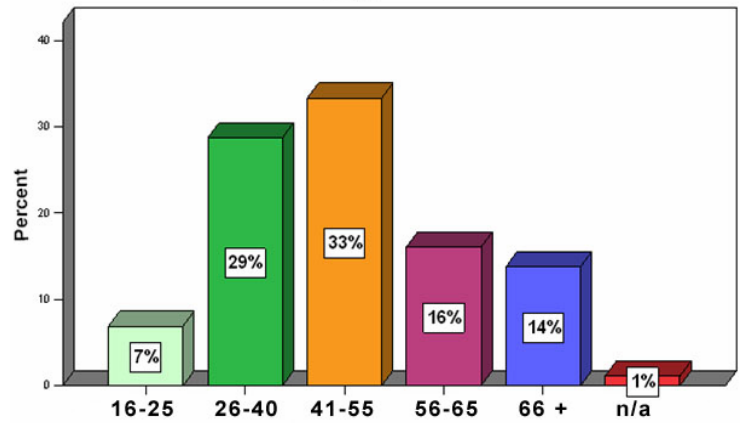


- **407 households were involved in the survey**
- **89 completed surveys were received (22%)**
- **36 residents expressed a wish to join the reference group**

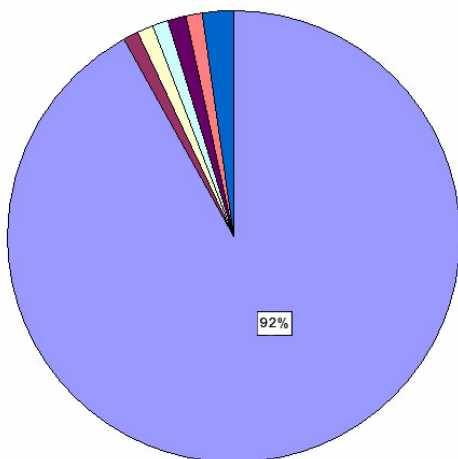
Gender



Age

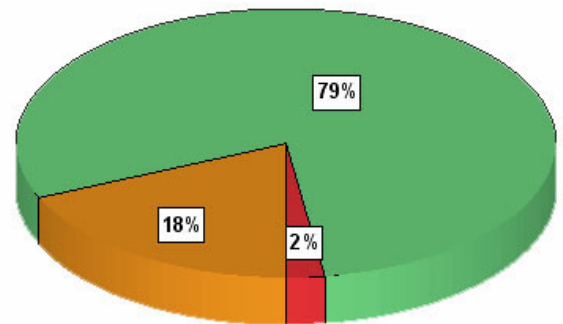


Ethnic Origin



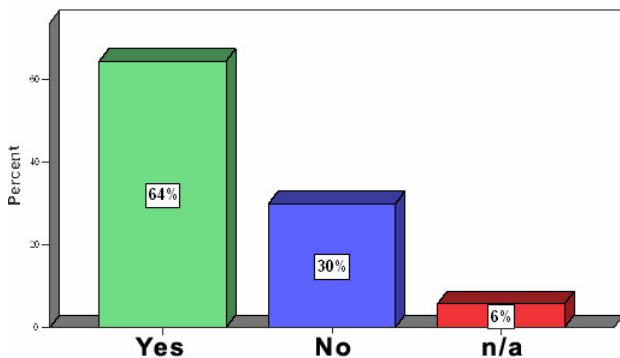
- White British
- Mixed British
- Asian/White
- Black British
- North African
- Asian
- No answer

Do you have a Disability?

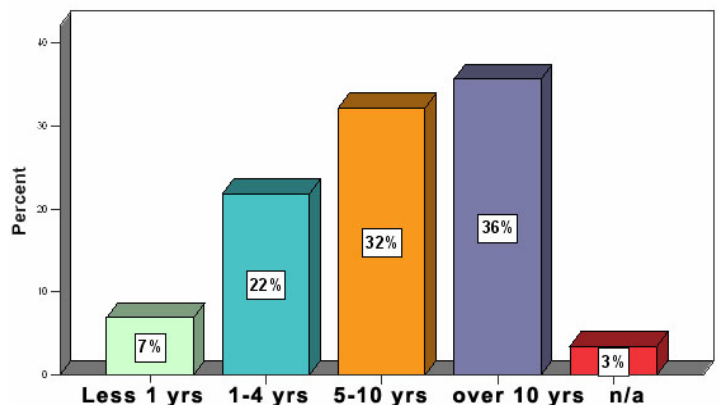


- Yes
- No
- n/a

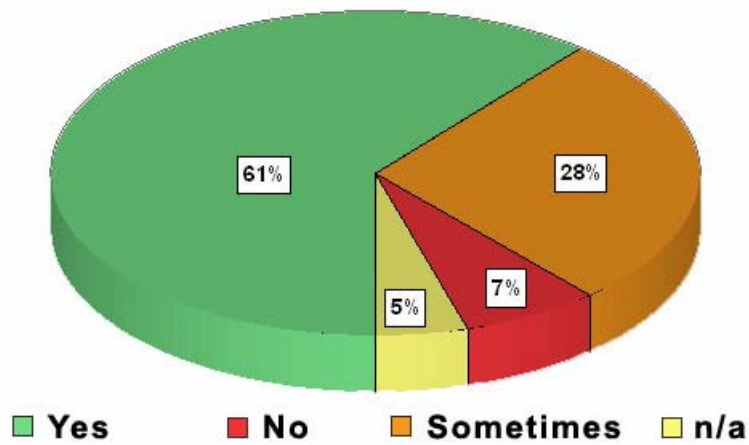
Do you have Children?



How long have you lived in Queen's Park



Do you like living in Queen’s Park ?



The following tables show whether any of the variables such as age, gender etc has any influence on their answer to the main question – Do you like living in Queen’s Park!

- Females like living in Queen’s Park more than males.
- Out of those who don’t like living in Queen’s Park opinion is equally shared between males and females.

Gender V.S Do you like living in QP? Crosstabulation

Gender		Do you like living in QP?				Total
		Like living in QP	Don't like living in QP	Sometimes	No answer	
Female	Count	36	4	14	1	55
	Percent	66%	7%	26%	2%	100%
Male	Count	17	2	10	2	31
	Percent	55%	7%	32%	7%	100%
No answer	Count	0	0	0	1	1
	Percent	0%	0%	0%	100%	100%
Total	Count	53	6	24	4	87
	Percent	61%	7%	28%	5%	100%

- Residents who like living in Queen’s Park are almost equally divided between all age ranges.
- Those who don’t like living in Queen’s Park are between 41 and 55 years of age.

Age V.S Do you like living in QP? Crosstabulation

Age		Do you like living in QP?				Total
		Like living in QP	Don't like living in QP	Sometimes	No answer	
16-25	Count	4	0	2	0	6
	Percent	67%	0%	33%	0%	100%
26-40	Count	15	1	9	0	25
	Percent	60%	4%	36%	0%	100%
41-55	Count	18	4	7	0	29
	Percent	62%	14%	24%	0%	100%
56-65	Count	8	0	4	2	14
	Percent	57%	0%	29%	14%	100%
66+	Count	8	1	2	1	12
	Percent	67%	8%	17%	8%	100%
No answer	Count	0	0	0	1	1
	Percent	0%	0%	0%	100%	100%
Total	Count	53	6	24	4	87
	Percent	61%	7%	28%	5%	100%

- Only 6% of white British population dislikes living in Queen’s Park.
- With an exception of one Asian resident, all of the non-white British residents like living in Queen’s Park.

Ethnic group V.S Do you like living in QP? Crosstabulation

Ethnic group		Do you like living in QP?				Total
		Like living in QP	Don't like living in QP	Sometimes	No answer	
White British	Count	49	5	23	3	80
	Percent	61%	6%	29%	4%	100%
Asian	Count	0	1	0	0	1
	Percent	0%	100%	0%	0%	100%
Asian/White	Count	1	0	0	0	1
	Percent	100%	0%	0%	0%	100%
Black British	Count	0	0	1	0	1
	Percent	0%	0%	100%	0%	100%
Mixed British	Count	1	0	0	0	1
	Percent	100%	0%	0%	0%	100%
North African	Count	1	0	0	0	1
	Percent	100%	0%	0%	0%	100%
No answer	Count	1	0	0	1	2
	Percent	50%	0%	0%	50%	100%
Total	Count	53	6	24	4	87
	Percent	61%	7%	28%	5%	100%

- Only 13% of disabled residents who responded to survey do not like living in Queen’s Park.

Do you have a disability? V.S Do you like living in QP? Crosstabulation

Do you have a disability?		Do you like living in QP?				Total
		Like living in QP	Don't like living in QP	Sometimes	No answer	
yes	Count	9	2	4	1	16
	Percent	56%	13%	25%	6%	100%
no	Count	43	4	20	2	69
	Percent	62%	6%	29%	3%	100%
No answer	Count	1	0	0	1	2
	Percent	50%	0%	0%	50%	100%
Total	Count	53	6	24	4	87
	Percent	61%	7%	28%	5%	100%

- Families with children like living in Queen’s Park more than those without one.

Do you have children? V.S Do you like living in QP? Crosstabulation

Do you have children?		Do you like living in QP?				Total
		Like living in QP	Don't like living in QP	Sometimes	No answer	
yes	Count	37	4	13	2	56
	Percent	66%	7%	23%	4%	100%
no	Count	14	2	9	1	26
	Percent	54%	8%	35%	4%	100%
No Answer	Count	2	0	2	1	5
	Percent	40%	0%	40%	20%	100%
Total	Count	53	6	24	4	87
	Percent	61%	7%	28%	5%	100%

- 83% of residents who like living in Queen’s Park have only lived in Queen’s Park for the past one year.
- Majority of residents who don’t like living in Queen’s Park have lived there over 5 years.

How long have you lived in QP? V.S Do you like living in QP? Crosstabulation

How Long have you lived in QP?		Do you like living in QP?				Total
		Like living in QP	Don't like living in QP	Sometimes	No answer	
Less than 1 year	Count	5	0	1	0	6
	Percent	83%	0%	17%	0%	100%
1 to 4 years	Count	10	1	8	0	19
	Percent	53%	5%	42%	0%	100%
5 to 10 years	Count	18	3	7	0	28
	Percent	64%	11%	25%	0%	100%
Over 10 years	Count	20	2	8	1	31
	Percent	65%	7%	26%	3%	100%
No answer	Count	0	0	0	3	3
	Percent	0%	0%	0%	100%	100%
Total	Count	53	6	24	4	87
	Percent	61%	7%	28%	5%	100%

POSITIVE ASPECTS OF LIVING IN QUEEN'S PARK

- very quiet place to live, peaceful location
- close to the natural reserve and the country side

“It is safe for the children to play outside their own front doors”

- Good community spirit amongst residents.
- Vandalism and criminal damage is low compared to other areas in the district.
- Close to schools, high street, and station.

“I own my house”

“I was born here and was lucky enough to be allocated a council property here that I have since bought”

- Close to shops, doctors, chemist, opticians, all within walking distance.
- Near to excellent local schools.
- Lots of friendly people.

“My home is safely away from main road for my cats”

- Feeling of safety.
- The people are polite and civilized.

NEGATIVE ASPECTS OF LIVING IN QUEEN'S PARK

- The children's play areas within the housing estates are in exceptional poor condition and although there is Hannakin's Farm, the children have to cross a main road to visit the site so unless accompanied by an adult they can not play there.

“There are some people who think Arlington way is a race track”

- Loud music blaring out
- No parking spaces
- Diabolical bus service , one bus per hour
- People not looking look after their gardens, untidy front gardens,
- Rubbish and litter left outside, dumped furniture, shopping trolleys, bottles, drinking cans on the streets
- Graffiti and vandalism, particularly in the alleyways and small playground areas.
- No bus shelters

- Smashed bus shelters, telephone boxes
- Teenagers causing nuisance, feel intimidated sometimes

“Most drinking places turning 21 + “

- Windows not double glazed
- No wheelie bins.
- Nothing to do for teenagers, 18 year olds.
- Mainly the behaviour of youths,
- Youths use passageways for drinking sessions at night.
- The council take forever to fix things
- Anti social behaviour, beer cans etc thrown in garden,
- Leaseholder /council rarely mow grass
- Dog mess

“I rate Billericay high street one of the worst shopping towns ever”

- Neighbours upstairs.
- Children off school create a riot in the playground
- Kids causing trouble everywhere, destroying everything.

“I miss the sea air and all my friends at Canvey Island”

- Kids playing football
- Increased traffic flow on Queen’s Park avenue
- One public phone box that rarely works.
- Some residents’ lack of respect and consideration for others
- Council is unprepared to intervene with problems tenants cause.

WHAT WOULD IMPROVE THE AREA?

- More frequent bus services
- Something for kids to do,
- More house maintenance by council
- More dog bins,
- Council providing recycled bins for glass and plastic
- More trees, shrubs, less brick fences
- Clean up the front gardens, rubbish, bonus for clean gardens,

“A volunteer scheme to keep youngsters occupied, I don't like to see jobs, young people, loitering around Somerfield's, fish and chips shop, upland road, upland close, station and high street.”

- More police activity to cut the vandalism on street lighting and road signs, The removal of all swings etc from the tiny playgrounds around the estate.

- Council gardeners visit more often, trim bushes
- Police on foot,
- More 30 mph signs on road side,
- Council to paint our complex not been done since 8 years, very shabby.
- Football signs up showing where to play football
- A bus shelter for the bus stop near Goldington crescent to protect waiting passengers from rain and wind blowing from Brightside school,

“My experiences of Hannakins farm so far have been disappointing. I would like to see improvements to staff training, e.g. Customer relations and their knowledge of all that Hannakins farm is able to offer local residents”

- A little shop on the corner
- Double glazed doors,
- Council doing a proper job on repairs
- A youth centre,
- More community events.
- Seats near the shops, in front of Somerfield store...
- Bus shelter fixed on Rosebay Avenue.

Summary and Conclusions

Throughout April 2006 residential survey was carried out in Queen's Park area. Nine days (11 am to 4 pm) consultation involved door to door survey and public survey in front of the Somerfield's store in Queen's Park. The survey was publicised through:

- Newsletter articles
- Leaflets delivered to every house
- Word of mouth

The aims of the survey were to:

- Identify the key strengths and weaknesses of the area,
- Find out residents perceptions about positive and negative aspects of living in Queen's Park,
- Identify key areas of improvements to make it a better place to live
- Establish a reference group among the residents of Queen's Park
- Raise awareness of Community Development Work in their area and BBWCVS services.

Survey was carried out using questionnaire designed to identify residents opinion and perception about Queen's Park, what improvements would make the neighbourhood better for them, and gave a chance to join the reference group to get involved. Total of 407 houses participated in the survey, out of which 89 (22%) filled questionnaires were received and analysed. 36 residents have joined the reference group.

Local residents have identified a number of key issues requiring action. Whilst 61% of residents responding at the survey liked living in the area, a number of needs and issues affecting local people were identified. Broadly speaking 3 key areas requiring actions have been identified as:

Local Environment, Youth and Community Safety

A focus groups are established to enable residents to refine the problems, work together with other agencies and take actions on specific issues. Groups will be supported by Community development worker Artak Poghosyan.

APPENDIX

QUEEN'S PARK streets

407 households

Totals

Betony Crescent, #																				24
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18	19	20	
21	22	23	24	25																
Colville Mews, #																				15
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16					
21	22	23	24	25	26	27	28	29												
Mallow Gardens, #																				28
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18	19	20	
21	22	23	24	25	26	27	28	29												
Milner Place, #																				20
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18	19	20	
21																				
Buckwys Court, #																				33
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18	19	20	
21	22	23	24	25	26	27	28	29	30	31	32	33	34							
Dolphin Gardens, #																				19
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18	19	20	
21																				
Oakley Drive, #																				16
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17				
21																				
Queens Gate Mews, #																				24
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18	19	20	
21	22	23	24	25																
Lorrimore Close, #																				32
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18	19	20	
21	22	23	24	25	26	27	28	29	30	31	32	33								
Woburn Place, #																				16
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17				
21																				
Temple Close, #																				16
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17				
21																				
Granville Close, #																				28
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18	19	20	
21	22	23	24	25	26	27	28	29												
Beresford Court, #																				16
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17				
21																				
The Foxgloves, #																				36
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18	19	20	
21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37				
Sloan Mews, #																				6
1	2	3	4	5	6															
21																				
Edward Close, #																				17
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18			
21																				
Tavistock Drive, #																				23
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18	19	20	
21	22	23	24																	
Goldington Crescent, #																				14
1	2	3	4	5	6	7	8	9	10	11	12		14	15						
21																				
Wesley Gardens, #																				24
1	2	3	4	5	6	7	8	9	10	11	12		14	15	16	17	18	19	20	
21	22	23	24	25																



BBWCVS

“MAKING QUEEN’S PARK BETTER”

SURVEY

Queen’s Park Residents



BBWCVS

I. LIVING IN THE NEIGHBOURHOOD

A. How long have you lived in Queen’s Park? _____

B. Do you like living in Queen’s Park? YES NO
 SOMETIMES _____ (please explain)

C. If you **do** like living in Queen’s Park, please explain why.

D. If you **do not** like living in Queen’s Park, please explain why not.

E. What is the **best** part of living in Queen’s Park?

F. What is the **worst** part of living in Queen’s Park?

G. What improvement would you like to see in your neighbourhood?

**INFORMATION BELOW WILL ONLY BE USED FOR STATISTICAL PURPOSES AT
BBWCVS.
YOUR PERSONAL DETAILS WILL NOT BE PUBLISHED IN ANY MATERIAL.**

II. GENERAL INFORMATION

1. **Your Postcode:** CM12 _____
House number

2. **Gender:** Male Female

3. **Age:** less than 16 26-40 56-65
 16-25 41-55 66 and over

4. **Do you have children?** Yes No

5. **Ethnic groups:**

- British White British Black Irish
 Asian Chinese
 Caribbean/African
 Other ethnic background (please specify) _____

6. **Do you have a disability?:** Yes No

7. **Contact details**

If you would like me to contact you and/or you want to get involved, please fill in the form below. Your personal information will not be used in any publications. Thank you.

Your name: _____
Title First name Family name

Your address: _____
Postcode

Tel: _____

Email: _____



THANK YOU VERY MUCH FOR YOUR HELP!

Door to Door survey note

BBWCVS

Making Queen's Park Better

Hello,
 Sorry I missed you today.
 Could I please ask you to fill in the short survey enclosed. I will call back on Saturday 8th of April, after 11 am to collect it. Alternatively you can send it back to me using the enclosed FREEPOST envelope.
 Thank you very much, Artak

ESSEX COMMUNITY FOUNDATION

LOTTERY FUNDED

fair share
 Lottery money where it's needed most

Positive aspects of living in Queen's Park?

<ul style="list-style-type: none"> • Quiet place • Outside of Basildon, minutes away from country side • I feel the part we live in is fairly quiet, neighbours are friendly but everybody is able to keep themselves to themselves, no gossiping • Near the shops, but also near to open space, plenty of nice country walks • Quiet, friendly environment • Neighbours • Hannakin's farm, woods, walkways, close to shops • Children can play in the streets, feel safe to leave the bikes outside, quiet, nice people, close to schools, can walk to shops • Peaceful, quiet, nice community • Kids play in Hannakin's farm, safe place, quiet, nice neighbours • Own my house, convenient from shops, nice park across Hannakin's • Mainly because I was born here and was lucky enough to be allocated a council property here that I have since bought • Good local schools. Very near queens park country park. Billericay is a pleasant town. Good local shops. Queens Park is quiet, walking distance from lake meadows. • Fields, nice woods, safe roads, not busy traffic • Good neighbours • Quiet and nice area, shops are near, easy access • Lovely park and close to the shops • Handy for the shops and it's fairly quiet • I am close to my daughter and also shops, doctors, chemist, opticians, all within walking distance. • Near by shopping and high street, living in cul-de-sac, 	<ul style="list-style-type: none"> • People, shopping near by • Quiet, not much trouble • Close to shops, been here since marriage • It's quite quiet, most people are friendly • I like the general area, but not too keen on our house, we are close to country park and towns, Billericay and Chelmsford • Good local amenities. Near to excellent schools. Near to public transport. Close to country walks. Not all land on queens park is built on - gives good feeling that there are areas to allow children to play on. • Quiet, near to shops and high street for shops, not a bad place to live • I moved from upland close, its near the park, and my home is safe away from main road for my cats • No through traffic • Feeling of safety. Greenery. Peacefulness. Good neighbours. Clean area. • Quite cul-de-sac. Like many people I come home, sleep, go to work so house could be anywhere really. No through traffic. • Quiet in road where we live. No violence, noise or thieving • Pleasant neighbours, good access to basic shops. Not too far from railway station and a bus service. Community centre to meet new friends, queen's park community park, walks • It's quiet, the people are polite and civilized • Queens Park still has its rural outlook which is a pleasure in the days of too many buildings in too small an area. • We are close to everything here, I like the high
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<p>sheltered accommodation</p> <ul style="list-style-type: none"> • Quiet, nice house, nice neighbourhood, natural reserve nearby • Quiet, London was too much noise • Quiet, no vandalism to cars, break in • Mainly quiet, good value for money, good neighbours • Quiet, easy to get to places • Close to high street, station • Lived here long time, know lots of people, nice community • Quiet, nice people • Reasonably quiet <ul style="list-style-type: none"> • Lots of friendly people. Walking distance to parks, town centre, local churches, local shops, station. • Like being near the countryside, know lots of people • 70% of the time its ok. But evenings and weekends there are some people who think Arlington way is a race track. • I like the quietness during the day and the neighbourhood and how they keep themselves to themselves. • Close to station, good local facilities - Somerfield, pub, chemist, Hannakins, bus route, although not frequent enough during rush house 	<p>street plus the area</p> <ul style="list-style-type: none"> • If the children/teenagers were given something away from the estate to entertain them, it would be lovely • Clean, friendly, feel safe, good schools • Very good neighbours. • Pleasant neighbourhood and convenience • It's very convenient for shops and schools, this means we do not have to use the car all the time • Excellent facilities at the area, wonderful country park, generally aesthetically pleasing • Country park • People seem polite. Handy shops • Quiet cul-de-sac. Near to local shops near to local countryside and wildlife. • Near to everywhere I want to be - friends/family/major roads and countryside, shops/station. • Easy access to all local shops and facilities • Quiet, neighbours are ok, transport are ok • I think this is a pleasant and convenient estate - spoilt by people who do not take pride in their surroundings • People are friendly and amenities are close by
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Negative aspects of living in Queen's Park?

<ul style="list-style-type: none"> • People • During the summer residents have windows open with music blaring out and you can't sit in the garden • Too many cars parked on the road, no parking spaces • People don't look after their gardens, front of the houses are messy, rubbish left outside, dumped furniture • Too far from Basildon, rare bus service • Graffiti and vandalism, particularly in the alleyways and small playground areas. • I miss the sea air and all my friends at Canvey island • Transport is not good • Kids playing football • Smashed bus shelters, telephone boxes, litter, bad reputation • Vandalism, shopping trolleys, bottles, drinking cans on the streets • Bit crowded, teenagers causing nuisance, feel intimidated sometimes • Most drinking places turning 21 +, not much to do for teenagers • Don't like Billericay town • Remote and isolated from Billericay town centre • Bit dangerous at night, kids hanging out, causing nuisance, drinking, elderly neighbours get stressed by noise, no garages • The house isn't good enough, e.g. Windows not double glazed and no wheelie bins. Also nothing to do for teenagers, 18 year olds. • Mainly the behaviour of youths, my car has been kicked and had footballs smashed into the side. Youths use 	<ul style="list-style-type: none"> • Anti social behaviours, beer cans etc thrown in garden, leaseholder-council rarely mow grass, gardens, shopping trolleys, dog mess, not enough buses to station • Proximity to council estate • The youth problem here, needs addressing I watched a programme on TV about kids up north to stop them getting into trouble they had a volunteer scheme, so they could try and learn new skills or help etc. • The interlinking pathways through Queens Park and the different styles of houses. Suggest there was no overall planning 25 years ago. • Because we have worked hard decorating and making internal property look lovely, but can not buy property. Difficult to get exchange, as outsiders have poor opinion of area. • Moved from a rural location and sometimes feel homed in. The uphill walk to the station, reduced bus service seldom links with train times, sometimes put so very quiet. • Because of the performance to get to local health centre and I rate Billericay high street one of the worst shopping towns ever. • Only because of the hill as I am disabled. My only fault is my garden is on three levels and I have a job to cope with it. Also I would love to have no body upstairs. • When the children are off school and in the evening they create, a riot day and night especially in the playground in Wesley Gardens, which
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<p>passageways for drinking sessions at night.</p> <ul style="list-style-type: none"> • There is some people that think they own the street because we cant do anything • The council take forever to fix things • Because where I live on a corner house I have a park next to me and I get things thrown over like glass. I get paint up my windows and the front tap keeps being turned on and then I get a high water bill. • Nothing for kids to do • Not as tidy as it used to be • Bad bus route. No bus shelters • Kids causing trouble everywhere, destroy everything. 	<p>immediately faces in to my house</p> <ul style="list-style-type: none"> • Vandalism, littering, loutish behaviour increased traffic flow on QP avenue • One public phone box that rarely works, one bus per hour, diabolical bus service, none on Sundays and public holidays • Some residents attitude and lack of respect and consideration for others • Because the council choose to put hard to home people in remaining council houses and are then unprepared to intervene with problems they cause. • Have at times been very upset by broken bottles around the community centre and the littering of that pleasant area.
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Best thing about living in Queen's Park

<ul style="list-style-type: none"> • Out of sight • Close to all major cities • Quiet • We are close to family, but not on each others doorsteps, we are a short walk away from the supermarket and the park is also nearby • Somerfield's will deliver shopping to your door • Access to Hannakin's farm, nature • Know many people • Hannakin's farm • Locality - am lucky enough to be on outside of estate near countryside • It is in Billericay, a town with good schools and amenities and a low crime rate. • Best of 2 worlds, both in a country side and major cities • It's very near lake Meadows. And it's nice to have such a lovely place to walk around with the children. • Crime level • Being near to the countryside • Nice friendly people, near lake Meadows, nice heights • There are some nice neighbours near me • Nature reserve • Spring and summer • Quiet neighbourhood • Good place for raising children • The people • All know each other • It's nice and quiet, majority of tenants keep their front drives tidy • Location • Local amenities are all within walking distance. Area is not too built up. 	<ul style="list-style-type: none"> • Close to Somerfield • Tranquillity • Ultimately feeling safe • Close to shops. Well served by busses. • Nice local schools • I feel safe in my home • It is remarkably peaceful even during the school holidays • My new neighbours. • The semi-rural surroundings, country park, nice little shopping centre. Lovely when the kids are at school and is quiet peaceful • Do think people are very sociable and good neighbourhood • Close to schools, lake Meadows • Convenient for shops, town, station, park, amenities, etc. • It is also fairly quiet where we live and all the neighbours are really nice. • Wide roads, house setup, space, bus service around rose bay avenue • The facilities, playgrounds, etc, you meet people from other parts of Billericay and find they are so nice • Near family • Proximity to station and the countryside, country park, usually no difficulty parking, mixed community - all age groups, and disabled as well • Close to friends - walking distance only. Communal spirit • Countryside • Nice neighbours (very helpful) • The quietness during the day • Natural reserve, Hannakin's farm
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Worst thing about living in Queen's Park

<ul style="list-style-type: none"> • The people • Sometimes finding discarded trolleys and rubbish dumped in the streets • Not enough buses, not enough dog bins • Music in summer and kids hanging around late at night on walls and green areas • Expensive to travel into London • Car parking • Rubbish left outside their front gardens • Lack of parking for each property - state of alleyways and groups of kids hanging around • Queens Park has a poor reputation. People tend to jump to conclusions about the place and the people who live here based on this reputation. • Parking spaces, no parking spaces for families • The parking is typical council, unlike private homes you are not allocated a parking space ,you park whenever you can. • Local motor bikes living near by speeding by shop distance to round about revving engines up • No shops • Winter • Bus service • Vandalism and litter, council tenants leaving rubbish in front of their houses • Yobs, used to be a huge problem, not too much now, bus stop, telephone box glasses are broken... • Nothing to do • The entire Queen's Park area • Its not kept clean, in four years the back alleys in queen's park have never been cleaned • Not much for teenagers to do • Too many kids, to little activities • People leaving their rubbish out on Saturday and Sunday, although collection is not till Tuesday, leaving cats to split open bags and rubbish everywhere. Also some residents speed when coming in, one day a child is going to be hit by a car. • The boredom for children, the housing • Our area is a bit "rough", the houses • Residents allowing dogs to foul on public walkways, gardens and play areas. Ball games causing damage to property. Anti-social behaviour late evenings. Rubbish dumping. • I am hopping to move off shortly • Litter and dumped items. Dilapidated garden fencing. Kids play areas wrecked (usually by the older kids) • Yobs • People constantly leaving out junk at the front of properties. • Too many youths hanging around by cars doing damage • The council • Feel isolated • Some streets are becoming very messy and shabby. At my time the community centre seemed to be 	<ul style="list-style-type: none"> • The kids with their attitudes and the park next to me (mainly at night) • Litter, upkeep of area, dog mess • Proximity to council estate • The housing is on top of one another, not enough trees, bus service 101 is inadequate • On road parking. Houses have driveways that sit empty, they also have additional off road parking but they still park in the road on the kerbs. • Continuous broken fences along alyssum walk. Youths hanging around Hannakins farm smoking - this can be intimidating. • The walk from my house to the shop: there are many broken or missing fences that should have been planned out. The ownership of them is probably vague - I know why they were built - to stop cut through private car parking areas • Nosey neighbours, troublemakers, jealousy, gossips • Uphill walk to the station • Buses only running 1 an hour • The lack of bus services, hard to reach places. Far too many food restaurants in high street, too few decent shops that are not over-priced. • Kids that wreck the communal gardens, the noise from the road, a lounge with no window to let the light and sun in. • Nothing for the children to do. They hang about the estate making a noise and destroying the gardens and making a general nuisance of themselves because they have nothing else to do locally so they say • Council area looks dirty, children playing in the street. No youth groups in the evening for children. • Traffic on Queen's Park Avenue • Queen's Park seems to have a poor reputation compared to other areas in Billericay. This appears to be unjustified. • In our case, it is the flow of young people between Rosebay Ave and Mayflower schools, which passes through our road leaving a trail of litter and petty vandalism, each school day and bottles, broken glasses most evenings. • Graffiti appearing. Youngsters returning from Hannakins smelling of pot • People dumping their rubbish bags before collection days. • Noisy neighbours and their domestic disputes. • Vandalism and groups hanging around streets. Lack of parking available for residents and visitors. • It is all starting to look a bit unloved - at least lower socio economic group housing - and that's me too. • The kids are so rude when you ask them on to playing ball games near your homes and break up the park so others can't play in it. The dog mess up the alley way, it is all the way up the path and we have young kids and babies to take up and down there. • Lack of respect for others concessionary happens.
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<p>selling alcohol to youths who had already drink too much (this is improving, I think)</p> <ul style="list-style-type: none"> • Being so close to the community centre, it is impossible to have your windows open on summer's nights when they have hired the hall out. 	<p>Racing cars, littering including broken glass, abandoned trolleys dumping of household furniture.</p> <ul style="list-style-type: none"> • It can be rough at times. Lots of kids hanging around, with nothing to do, so they run riots. A lot of noise on weekend from Hannakins with swearing and fighting very late at night.
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Improvements suggested by residents in the survey

<ul style="list-style-type: none"> • Bus service • Something for kids to do, more house maintenance by council • Uncertain at present. We have lived here less than a year and feel happy at present. • More dog bins, back to all leased two buses an hour • All residents warned about loud noise and music, more policing at night to stop kids being a damned nuisance • Council providing recycled bins for glass and plastic • Something for kids to do • More trees, shrubs, less brick fences • Clean up the front gardens, rubbish, bonus for clean gardens, letter from council to warn if dumped rubbish • More activities for children, too expensive to join the clubs at Hannakin's, or football clubs • More activities for teenagers • Litter abandoned rubbish, vehicles being cleared- more police activity to cut the vandalism, on street lighting and road signs, lack of residents joining re-cycling scheme- nor many glass boxes seem to be put out. • The removal of all swings etc from the tiny playgrounds around the estate. These are generally vandalised and misused by older children. It is impossible for these areas to be monitored as they are not visible from any houses. • Council gardeners visit more often, trim bushes • Somewhere for teenagers to go, things to do • Would like to see the outside of flats painted as it looks so dark and cloudy when I live in Buckwyns court. • More frequent bus services • The outside of the building bodies need attention, although the windows are double glazed you can still hear the traffic passing by clearly. Since the warden retired there is no emergency cover, except Careline. There should be somebody on site all the time • Police on foot, more 30 mph signs on road side, council to paint our complex not been done since 8 years, very shabby. • Facilities for youngsters, they are bored! • Football signs up showing where to play football • Police beat, more care in maintaining public areas • Parking • Hannakin's farm could be better, it's boring, didn't renew the membership as there is not much on offer and the place isn't nice to go to, bus service is very rare, more frequent bus service • House could be better • The existing bus route no 101 be extended to Chelmsford bus station, a bus shelter for the bus stop 	<ul style="list-style-type: none"> • Getting the cars off the road and into their proper parking places • I love living in Queens Park. However my experiences of Hannakins farm so far have been disappointing. I would like to see improvements to staff training, e.g. customer relations and their knowledge of all that Hannakins farm is able to offer local residents. • I would like to see walls on left side of Goldington crescent, painted, stained a nicer colour. When approaching, it makes the area look scruffy and untidy. Needs to be made a nicer feature of. Clamp down on residents who clearly show they have messy front gardens • Alley between Tavistock drive is often very littered and spiked fencing make it feel hostile • More buses, more spaces where children can play safely, where grass is signs saying no ball games. Children have to play,, take away signs... • Better travel connections (especially for disabled) put a stop to any more restaurants (1 in 3 shops are restaurants) 28 at last count. More community events. Levelling up path areas for mobility scooters (when you are in pain your bones do not need shaking) • There could be more of a community spirit. More parks in the area (queens park estate) Hannakins farm could do more. The pub there is not very nice (very smoky) somewhere nice to go for a family meal without going into town. • Speeding cars down Rosebay Avenue stopped • To open some kind of community club for them, maybe over Hannakins farm where they can play fames or sports, or other suitable activities to keep them off the estate day and evenings(someday till 11 pm). Or what about building some sort of hall where t • Parking middle of Guinness Trust estate needs refurbishing. Tree house needs to be removed as it invades people living nearby's privacy. • Council brick walls cleaned, wheelie bins for neighbours to put rubbish in instead of blowing around the street. Hannakins farm or other building to be utilised for young people. • Better attention to pavements and measures to stop delivery lorries to Somerfield churning up grass verges on queen's park avenue • More facilities for teenagers would be fantastic. something like a drop in where they can buy food
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<p>near Goldington Crescent to protect waiting passengers from rain and wind blowing from Brightside school, the bus is running every half an hour instead</p> <p>More rubbish picked up from back roads</p> <ul style="list-style-type: none"> • Kids activities, a little shop on the corner • At least one road hump to stop speeding when driving in, more green, before entering on the large red brick walls • Wheelie bins, double glazed doors, new strong front and back doors, a good youth club for kids, events and activities for youths. • Better street lighting and maintenance. More improved estate clean ups and general maintenance. More visual community police officers or wardens to defuse ball games in inappropriate areas. A solution to prevent Somerfield shopping trolleys being dumped on • Our side alleyways kept clean no one goes near them to clear rubbish, cans, bottles, condoms and needles dumped round the corner out of sight of main roads. • Occupations for young people • A youth centre. Keeps being discussed, but still hasn't happened. • I would like to see more interest in the younger ones (teenagers) a club or some sort of activity for them. P.s maybe some speed humps. • Council doing a proper job on repairs. Its and absolute outrage to charge tenants for bodged up repairs. • Council doing their job properly and not shirking their responsibilities. • The kids with their attitudes and the park next to me (mainly at night) • A youth centre, a volunteer scheme, i don't like to see yobs, young people, loitering around Somerfield's, fish and chips shop, upland road, upland close, station and high street. I have been bullied and insulted by yobs at Queen's Park, • Children not running riot, council tenants actually respecting their tenancy and not behaving as if nothing can be done about them or their kids, known drug dealers eradicated rather than being befriended by police. • Just people taking more care of the estate - less litter and dog mess, in particular. General property maintenance - could be done to a higher standard, start out your street campaign - which let the rest of us down. 	<p>and drink at affordable prices and where their music can be played. Somewhere to hang out together when the weather is not good enough to be outside.</p> <ul style="list-style-type: none"> • More facilities for young people, but I believe there are pretty well catered for by the ECC youth service and other (voluntary) organisations. I am not being sarcastic when i suggest some more social activities for parents to encourage them to improve soc • More car parks, council houses look messy, clean up the area... • Do away with foot paths, too many dirt, scary at nights, children facilities • Seats near the shops, in front of Somerfield... • Bus shelter fixed rosebay avenue. Shopping trolleys returned. • Stop cars and vans being parked on pavements especially in cul-de-sacs. • No graffiti, no broken supermarket trolleys left in alleyways, no litter, people no longer dumping vegetable peelings over their wall into public pathway, better bus service. • More neighbourhood watch. More looking after outside estate environment. More happening at Hannakins, especially for singles! • More policing especially summer evenings, ones we had 3 buses per hour, then 2 per hour, now just one, fares go up service is cut!!!, having been knocked out from behind in the alleys between Arlington way and Somerfield's and robbed of shopping and £110, • Stop the kids playing near our homes, find somewhere else for them to play and their parents don't care what they do. • Respect for others, speed restrictions, maybe a littering scheme to improve estates • Something for the kids to do, so it keeps them off streets, then less crime might occur • Residents to show some consideration. A lot of residents do not work, so they see fit to have their music blaring at all hours, they play football near out cars and think it funny when looking for dents made by their ball • Bus shelter at the back of temple close, double glazing on back doors for the flats we live in. The cold air comes right through at the moment
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