

# Fryerns East / Craylands

## survey report

Artak Poghosyan, Community Development Worker

19 Oct 2006



**BBWCVS**

Basildon, Billericay and Wickford Council for Voluntary Service

## **Introduction:**

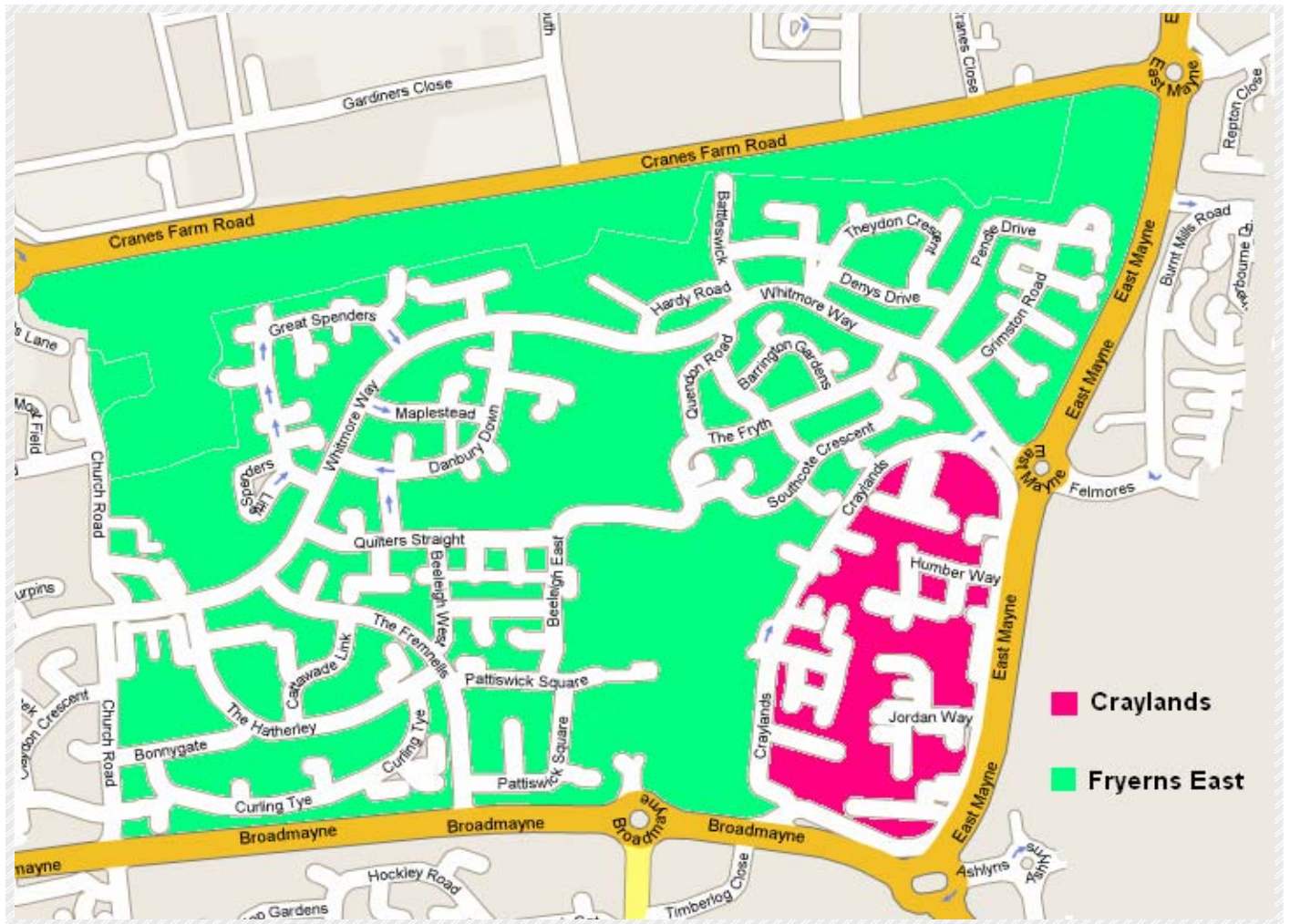
This report presents the findings of the 2 surveys carried out in Fryerns East and Craylands. The first survey was the resident survey in Fryerns East area identified by FairShare Trust in Basildon, and the second survey was a Youth survey in Craylands, which is also part of the identified area. The resident survey in Fryerns East started on the 6<sup>th</sup> of July 2006 and finished on the 15<sup>th</sup> of July 2006. The “Youth of Craylands” survey was conducted 28<sup>th</sup> of July 2006.

In Fryerns East there are just fewer than 2800 households, out of which 1 in 10 was visited in person (280 households). Kim Bailey from Basildon Primary Care Trust helped during the door to door survey. Debbie Hunt, Chairperson of Friends of Craylands group helped during the surveys in front of the 2 shopping areas on Whitmore Way in Fryerns East, and Youth of Craylands survey in Craylands.

As a result of the door to door survey and public surveys in front of the shops and in the church (surveys distributed during Sunday service), 122 completed surveys were filled in, which is over 43%.

The information contained in this report is based on the completed survey questionnaires. A number of appendixes are attached which include the survey materials, list of streets in Fryerns East covered by the survey, all the comments made by the residents.

## Areas covered by the 2 surveys



- 2800 households were involved in the survey
- 122 completed surveys were received from Fryerns East ( 43.5%)
- 42 residents have joined the Fryerns East reference group
- 24 surveys filled by the Youth of Craylands

## Methodology, Aims and Promotion

Throughout July 2006 the residential survey was carried out in the Fryerns East area. Another survey was carried out with the Youth of Craylands. Methods used included door to door surveying and public surveying in front of the 2 shopping areas on Whitmore Way in Fryerns East. The Youth Survey in Craylands involved walking around the estate and talking to the youth present in the area at that time. The survey was publicised through;

- Newsletter articles
- Leaflets delivered to every house
- Word of mouth

The aims of the survey were to:

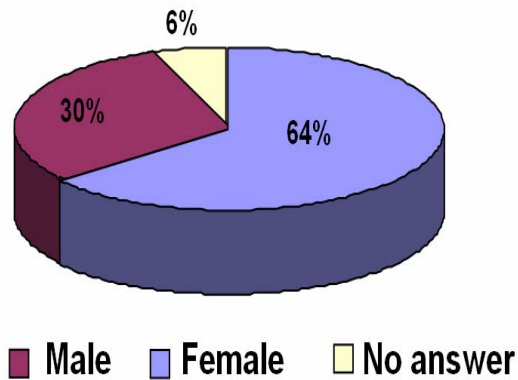
- Identify the best and worst things about living in the area,
- Find out what improvements would make it a better place to live
- Find out residents ideas on what activities would they like to see developed,
- Establish a reference group among the residents of Fryerns East
- Find out what activities would the Youth of Craylands want developed
- Raise awareness of Community Development Work in their area and BBWCVS services.

The survey was carried out using a questionnaire designed to identify resident's opinion and perception about Fryerns East, what improvements and activities would make the neighbourhood better for them, and gave a chance to join the reference group to get involved. Total of 280 houses participated in the survey, out of which 122 (43.5%) filled questionnaires were received and analysed. 42 residents have joined the reference group. In Craylands a total of 24 children and young people completed the survey.

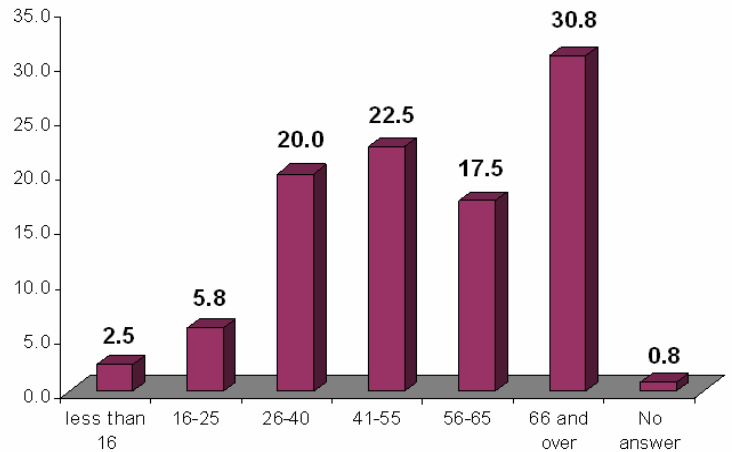
# GENERAL STATISTICS

## Fryerns East Resident Survey

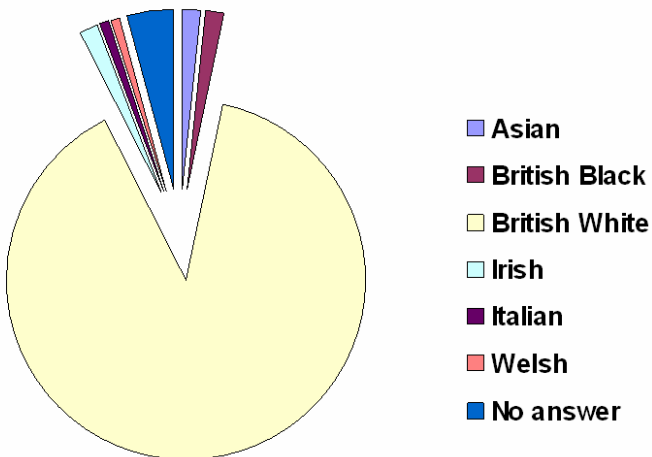
### Gender



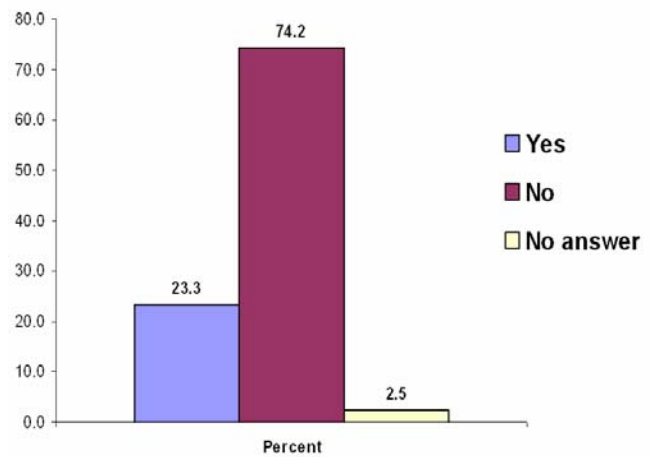
### Age



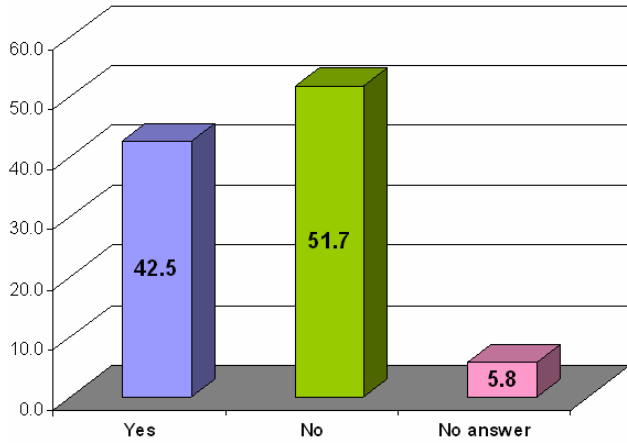
### Ethnic Origin



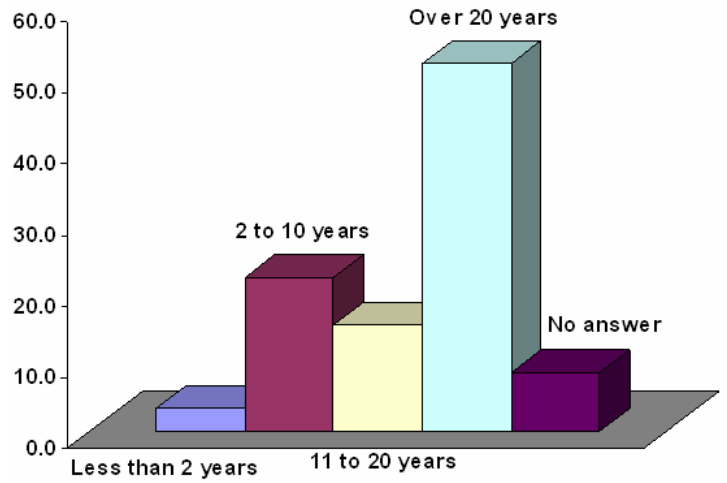
### Do you have a Disability?



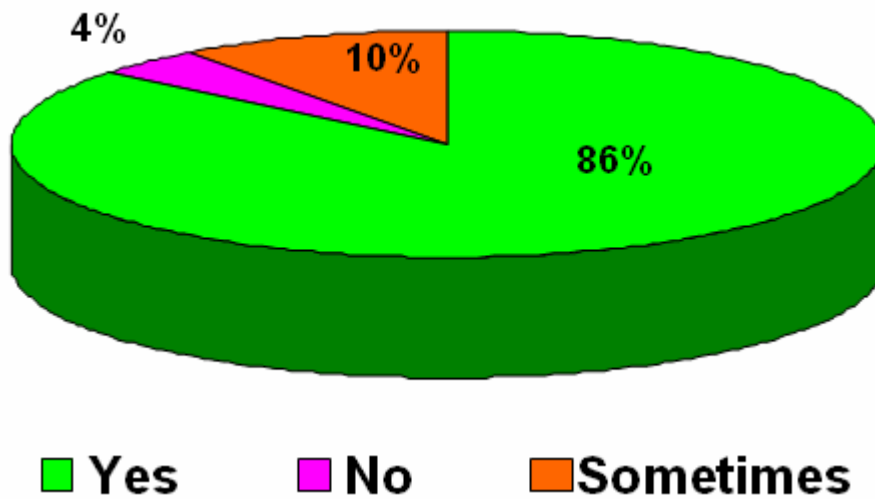
### Do you have Children living with you?



### How long have you lived in Fryerns East?



### Do you like living in Fryerns East ?



The following tables show whether any of the variables such as age, gender etc has any influence on the answer to the main question – Do you like living in Fryerns East!

- Both Females and Males equally like and dislike living in Fryerns East.
- Regardless of the disability status, residents almost equally like and dislike living in Fryerns East.

**Gender V.S Do you like living in FE?**

Gender	Do you like living in Fryerns East			Total
	Yes (%)	No (%)	Sometimes (%)	
Male	31.1	20.0	25.0	30.0
Female	62.1	80.0	75.0	64.2
No answer	6.8	0.0	0.0	5.8
Total	100.0	100.0	100.0	100.0

- 32 % of residents who like living in Fryerns East are 66 and over years of age.
- 20% of residents who do not like living in Fryerns East are between 56 to 65 years of age.

**Age range V.S Do you like living in FE?**

Age range	Do you like living in Fryerns East			Total
	Yes (%)	No (%)	Sometimes (%)	
less than 16	2.9	0.0	0.0	2.5
16-25	4.9	0.0	16.7	5.8
26-40	17.5	20.0	41.7	20.0
41-55	23.3	20.0	16.7	22.5
56-65	18.4	40.0	0.0	17.5
66 and over	32.0	20.0	25.0	30.8
No answer	1.0	0.0	0.0	0.8
Total	100.0	100.0	100.0	100.0

- Residents from all ethnic groups like living in Fryerns East.

**Ethnic Group V.S Do you like living in FE?**

Ethnic Group	Do you like living in Fryerns East			Total
	Yes (%)	No (%)	Sometimes (%)	
Welsh	1.0	0.0	0.0	0.8
Italian	1.0	0.0	0.0	0.8
Irish	1.9	0.0	0.0	1.7
British White	88.3	100.0	91.7	89.2
British Black	1.9	0.0	0.0	1.7
Asian	1.9	0.0	0.0	1.7
No answer	3.9	0.0	8.3	4.2
Total	100.0	100.0	100.0	100.0

- Regardless of the disability status, residents almost equally like and dislike living in Fryerns East.

**Do you have a disability? V.S Do you like living in FE?**

Do you have a disability	Do you like living in Fryerns East			Total
	Yes (%)	No (%)	Sometimes (%)	
Yes	23.3	20.0	25.0	23.3
No	73.8	80.0	75.0	74.2
No answer	2.9	0.0	0.0	2.5
Total	100.0	100.0	100.0	100.0

- Most residents (80%) who do not like living in Fryerns East do not have children living with them.

**Do you have children living with you? V.S Do you like living in FE?**

Do you have children living with you	Do you like living in Fryerns East			Total
	Yes (%)	No (%)	Sometimes (%)	
Yes	40.8	20.0	66.7	42.5
No	52.4	80.0	33.3	51.7
No answer	6.8	0.0	0.0	5.8
Total	100.0	100.0	100.0	100.0

- 54% of those who like living in Fryerns East have lived there for over 20 years.
- Opinion is equally divided between the residents who have only lived there between 2 to 10 years.

**How Long have you lived in FE? V.S Do you like living in FE?**

How long have you lived in Fryerns East	Do you like living in Fryerns East			Total
	Yes (%)	No (%)	Sometimes (%)	
Less than 2 years	2.9	0.0	8.3	3.3
2 to 10 years	20.4	20.0	33.3	21.7
11 to 20 years	14.6	40.0	8.3	15.0
Over 20 years	54.4	40.0	33.3	51.7
No answer	7.8	0.0	16.7	8.3
Total	100.0	100.0	100.0	100.0

### **Some of the comments received under “BEST THINGS about living in Fryerns East”**

- People, neighbours are all helpful.
- Peaceful
- Open space
- User park, close to school
- Nice and quiet, not much trouble
- Easy to get around
- Good bus service, community
- Close to all amenities
- All open, loads of trees, nice community, people
- Family
- Area, neighbours
- People, neighbours, local to shops, close
- Access to town, park behind the house, nice place, safe for children to play -after school club
- Lovely street, open spaces, park
- Community feeling
- Everything is local
- Good services, mostly it's a pleasant area
- Access to all anyone could need, shops library clean surroundings this of course includes the open spaces the green areas, trees etc
- Happy
- Local amenities, recycling
- The neighbours - most of which have been here for 30-50 years.
- It seems a lot quieter than other areas

### **Some of the comments received under “WORST THINGS about living in Fryerns east”**

- Pavements on streets, painting the house inside and outside, double glazing
- Noisy lots of cars, litter, rubbish
- Youths
- Kids hanging out in front of shops - one way street,- vandalises, park vandalised & cars
- Motor bikes
- Nothing for kids lots of kids roam streets people would feel safer

- Too much building, green belt long ongoing
- Roads
- Kerbs knocked down, pavements, smell from sewages
- Living in the same road as pub. Drunks problems
- Uneven paving, litter/rubbish
- Litter, scandal in paper
- Car crime (stolen and burnt) not much to do for teenagers
- Cars going wrong way up street, accidents
- Graffiti problems with youth
- Council doesn't maintain the area as much as they should, youth hang around shops on Whitmore way
- Nothing for teenagers
- Vandalism, noise
- Having to walk to the bus station
- Unsociable neighbours
- Speedy traffic
- Craylands
- Drugs, no dog poo bins
- Lack of parking.

## WHAT WOULD IMPROVE THE AREA?

- Painting the houses, double glazing
- Traffic calming, tidy up
- Attitudes to rubbish
- Look after their kids (10+ age) some kids hang out at 10 am -people attitude changed, 4 x children 5 - 16
- Roads & footpaths
- Shopping areas developed. Designs in streets no alleyways
- More open spaces for kids, kids playing area
- Roads & pathways
- Kerbs fixed, knocking the club down, too much hassle
- More things to do in the park, bigger and better
- Streets cleaner, better pavements & roads
- New rubbish bins
- Parking, garages that are empty, pathway bad, want to be able to use them, are in disrepair, not consulted about waste dog box smells awful not that many dogs here

- Lighting on side streets, roads and paths
- Something for teenagers/children
- Wheelie bins, facilities for youngsters, parks improved, updated
- More play areas for children
- Policing in the area, more street lighting
- Pathways done, kids being busy somehow
- Installing dog bins
- Council doing more repairs
- Meat shops, bakery shops, fruit and veg shops

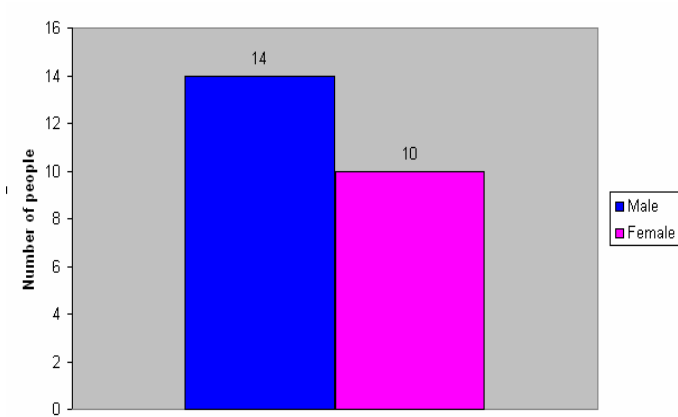
## **WHAT ACTIVITIES WOULD RESIDENTS LIKE TO BE DEVELOPED?**

- Club crafts
- Places to go for youths get them off the street.
- Kids clubs - youth club, -evening clubs social clubs
- Social club, fun day
- Community policing, police attending to youth
- Youth clubs, more activities, more advertisement to let people know about events - newsletter!
- Local swimming pool, football
- Better parks for everyone, fun days for kids (once a month)
- Safe places to go where can mix with children, gamekeeper, dodge ball club, roundabout park, nature walk
- Basketball, football, community centre, disco, fun days
- Football pitch, youth club, craft, art
- Afterschool club for kids, youth clubs
- Flower arranging groups
- Skills club (40+)
- Clubs for over 50+ activities for resident 50+
- My perception is, we have sufficient
- I am disabled so community activities are not much good for me

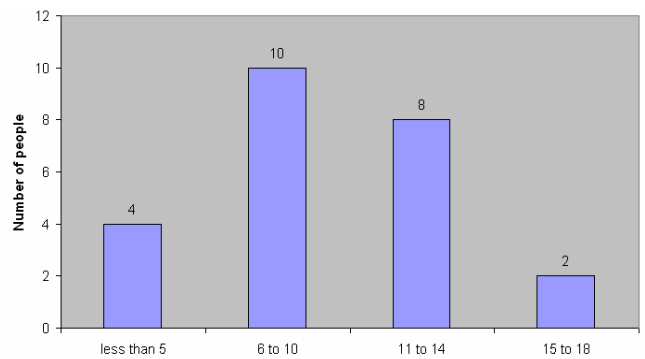
# GENERAL STATISTICS

## Craylands Youth Survey

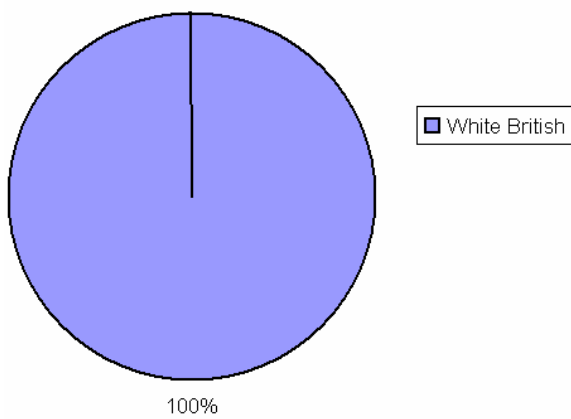
### Gender



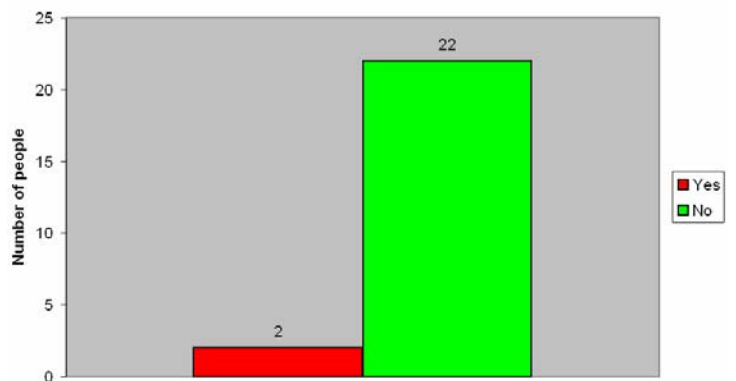
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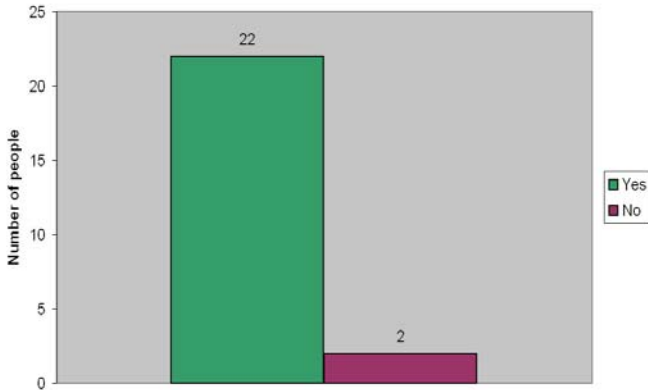
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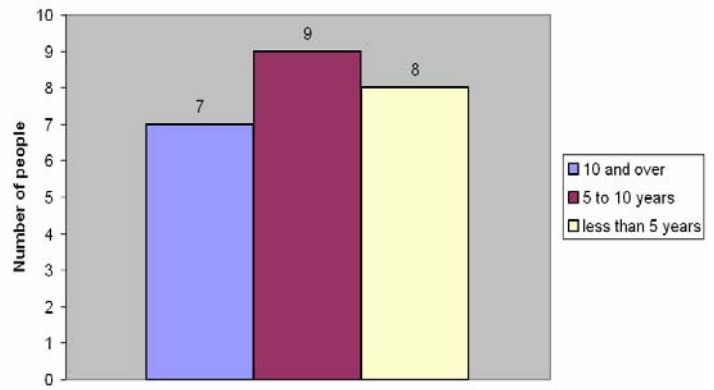
### Do you have a Disability?



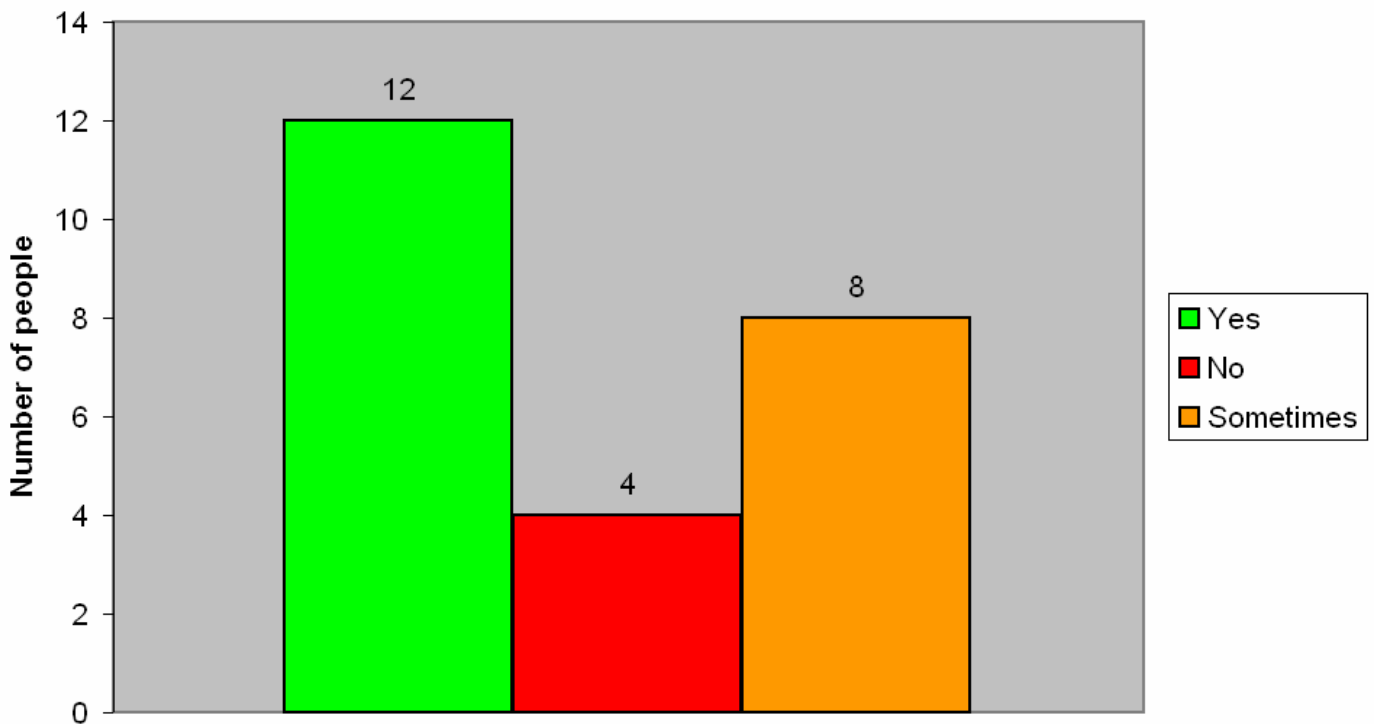
### Would you like a Youth Centre in Craylands?



### How long have you lived in Craylands?



### Do you like living in Craylands ?



## ACTIVITIES YOUTH OF CRAYLANDS ARE MOST INTERESTED IN

Activities	Number of people
DJ	3
Arts and Crafts (inc painting, colouring, gluing, games)	17
Dance (inc street dance)	9
Football	10
basketball	11
Pool table	3
Tennis	1
Table tennis	3
Computer games (inc PS2, Gameboy)	8
Graffiti wall	2
Trips	6
Cricket	1
Car racing (remote controlled)	2
swimming	1
paintball	1
outdoor sports	2
Singing	1
Skate park	1
Learning activities	4
Trampoline	1
Somewhere to run motorbikes	1
Board games	3

## Summary and Conclusions

Fryerns East residents have identified a number of key issues requiring action. Whilst 86% of residents responding to the survey liked living in the area, a number of needs and issues affecting local people were identified. Broadly speaking two key areas requiring actions have been identified these are:

- **Environment**
- **Youth**

Focus groups are established to enable residents to refine the problems, work together with other agencies and take actions on specific issues. Groups will be supported by Artak Poghosyan the Community Development Worker.

# APPENDIX 01

## FRYERNS EAST streets


Street Names	Totals	1/10 to visit
The Fremnells	118	12
Norwood End	21	2
Gay Bowers	44	4
Beeleigh East	49	5
Beeleigh West	41	4
Beeleigh Cross	43	4
Rundells Walk	20	2
Pattiswick Square	129	13
Goldhanger Cross	54	5
Writtle Walk	16	2
Quilters Straight	89	9
Roydon Bridge	19	2
Peldon Pavement	14	1
Danbury Down	100	10
Maplestead	54	5
Berners Walk	17	2
Wellstye Green	42	4
Little Spenders	27	3
Great Spenders	186	19
Spenders Close	37	4
Matching Green	49	5
Whitmore Court	91	9
Battleswick	37	4
Holden Road	35	4
Holden Gardens	26	3
Holden Walk	6	1
Theydon Crescent	76	8
Denys Drive	40	4
Pendle Drive	75	8
Pendle Close	24	2
Vernons Walk	16	2
Whitmore Way	125	13
St Peters Pavement	14	1
Everard Road	12	1
Frampton Road	12	1
Holbech Road	12	1
Grimston Road	50	5

<b>Cattawade Link</b>	<b>57</b>	<b>6</b>
<b>Cattawade End</b>	<b>18</b>	<b>2</b>
<b>The Hatherley</b>	<b>130</b>	<b>13</b>
<b>Monkside</b>	<b>12</b>	<b>1</b>
<b>Curling Tye</b>	<b>198</b>	<b>20</b>
<b>Curling Walk</b>	<b>15</b>	<b>2</b>
<b>Bonneygate</b>	<b>56</b>	<b>6</b>
<b>Wykes Green</b>	<b>21</b>	<b>2</b>
<b>Plashetts</b>	<b>9</b>	<b>1</b>
<b>Orsett End</b>	<b>20</b>	<b>2</b>
<b>Quendon Road</b>	<b>32</b>	<b>3</b>
<b>Bower Lane</b>	<b>14</b>	<b>1</b>
<b>Southcote Crescent</b>	<b>72</b>	<b>7</b>
<b>Southcote Square</b>	<b>20</b>	<b>2</b>
<b>South cote Row</b>	<b>9</b>	<b>1</b>
<b>The Fryth</b>	<b>77</b>	<b>8</b>
<b>Chesterford Green</b>	<b>54</b>	<b>5</b>
<b>Chesterford Gardens</b>	<b>21</b>	<b>2</b>
<b>Barrington Close</b>	<b>9</b>	<b>1</b>
<b>Barrington Gardens</b>	<b>43</b>	<b>4</b>
<b>(AP Scheme )</b>	<b>32</b>	<b>3</b>
<b>Havalon Close</b>	<b>19</b>	<b>2</b>
<b>Quilters Close</b>	<b>9</b>	<b>1</b>
<b>Pattiswick Corner</b>	<b>12</b>	<b>1</b>

**GRAND TOTAL                      2779                      280**

# APPENDIX 02

## Leaflets in Fryerns East Distributed to all 2800 households




**BASILDON BILLERICAY AND WICKFORD COUNCIL FOR VOLUNTARY SERVICE**

**BBWCVS**

## Making Fryerns East Better

Hi,

I am Artak Poghosyan, the new **independent** community development worker for Fryerns East area. I have been employed by the Basildon Billericay and Wickford Council for Voluntary Service (**BBWCVS**) through the **Fair Share Trust** which is managed by **Essex Community Foundation**.



I am based at the Basildon Centre, **BBWCVS** office which is located at the back of the Basildon District Council building.

During the coming months I plan to

- Meet with residents,
- Carry out a survey to find out what is it like to live in your area and how community activities can be developed,
- Organise several events to give you an opportunity to meet and be involved in discussions to develop community activities.

I am eager to hear your views and opinions.


If you want to contact me, please call **01268 288870**, or email me at [artak@bbwcv.org.uk](mailto:artak@bbwcv.org.uk)

I look forward to meeting you soon.


**BBWCVS**  
Basildon Centre  
St Martin's Square  
Basildon, Essex  
SS14 1DL

Tel: 01268 288870 (24hr)  
Fax: 01268 294091


Email: [artak@bbwcv.org.uk](mailto:artak@bbwcv.org.uk)  
Website: [www.bbwcv.org.uk](http://www.bbwcv.org.uk)



**LOTTERY FUNDED**




**ESSEX  
COMMUNITY  
FOUNDATION**



**fair  
share**  
Lottery money where it's needed most

# APPENDIX 03

## Leaflets in Craylands Distributed to all 907 households




**BASILDON BILLERICAY AND WICKFORD COUNCIL FOR VOLUNTARY SERVICE**

**BBWCVS**

## Making Craylands Better

Hi,

I am Artak Poghosyan, the new **independent** community development worker for Craylands. I have been employed by the Basildon Billericay and Wickford Council for Voluntary Service (**BBWCVS**) through the **Fair Share Trust** which is managed by **Essex Community Foundation**.



I am based at the Basildon Centre, **BBWCVS** office which is located at the back of the Basildon District Council building.

During the coming months I plan to

- Meet with residents,
- Organise several events to give you an opportunity to meet and get involved in discussions on how to develop community activities.
- Help residents to form voluntary groups and plan events.

I am eager to learn about your ideas on how to improve your neighbourhood.


If you want to contact me, please call **01268 288870**,  
or email me at [artak@bbwcv.org.uk](mailto:artak@bbwcv.org.uk)

All your comments are very important and most welcomed.


**BBWCVS**  
Basildon Centre  
St Martin's Square  
Basildon, Essex  
SS14 1DL

Tel: 01268 288870 (24hr)  
Fax: 01268 294091


Email: [artak@bbwcv.org.uk](mailto:artak@bbwcv.org.uk)  
Website: [www.bbwcv.org.uk](http://www.bbwcv.org.uk)



**LOTTERY FUNDED**



**ESSEX  
COMMUNITY  
FOUNDATION**



**fair  
share**  
Lottery money where it's needed most



BBWCVS

# APPENDIX 04

“MAKING FRYERNS EAST BETTER”

## SURVEY

All Residents



BBWCVS

### I. LIVING IN THE NEIGHBOURHOOD

A. How long have you lived in Fryerns East ? \_\_\_\_\_

B. Do you like living in Fryerns East ?    YES       NO       SOMETIMES

C. What is the **best** part of living in Fryerns East?

D. What is the **worst** part of living in Fryerns East?

E. What improvements would you like to see in your neighbourhood?

F. What community activities would you like to see developed in Fryerns East?

**INFORMATION BELOW WILL ONLY BE USED FOR STATISTICAL PURPOSES AT BBWCVS.  
YOUR PERSONAL DETAILS WILL NOT BE PUBLISHED IN ANY MATERIAL.**

## **II. GENERAL INFORMATION**

1. **Your Postcode:** \_\_\_\_\_  
House number
2. **Gender:**  Male  Female
3. **Age range:**  less than 16  26-40  56-65  
 16-25  41-55  66 and over
4. **Do you have children living with you?**  Yes  No
5. **Ethnic groups:**  
 British White  British Black  Irish  
 Asian  Chinese  
 Caribbean/African  
 Other ethnic background (please specify) \_\_\_\_\_
6. **Do you have a disability?:**  Yes  No

7. **Contact details**

**If you would like me to contact you and/or you want to get involved, please fill in the form below.  
Your personal information will not be used in any publications. Thank you.**

**Your name:** \_\_\_\_\_  
Title First name Family name

**Your address:** \_\_\_\_\_  
Postcode

**Tel:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**We would be grateful if you could post this survey back to us using  
the FREEPOST address (no stamp needed).**

**BB&W CVS  
FREEPOST ANG40002  
The Basildon Centre  
St Martins Square  
Basildon, Essex  
SS14 1DL**

**THANK YOU VERY MUCH FOR YOUR HELP!**





# APPENDIX 06

## **BEST THING about living in Fryerns East**

- People, Neighbours are all helpful.
- used to be very quiet. Nice people
- peaceful
- neighbours
- open space
- more trouble than Vange, shops neighbours, nice neighbour's access to gym social club.
- user park, good for kids, -close to school
- Peace quiet nice people
- Having the family here
- Community, amenities
- nice and quiet, not much trouble
- easy to get around
- good bus service, community
- close to all amenities
- nice and quiet
- pub, quiet
- pub, quiet
- people
- quiet, peaceful
- houses, nice house, nice garden
- all open, loads of trees, nice community, people
- family
- area, neighbours
- people, neighbours, local to shops, close
- neighbours, people
- quiet, shops are handy, school near centre
- People, community, good neighbours.
- shops local, like area, good community, good transport links
- good area, good transport, (public)
- nice house, shops close, good public transport
- central, quiet, close to shop/school/library
- nice people, good area
- garden, neighbours, children good bus service
- ground floor flat, close to shops, bus services, good link, close to G.P. Church
- nice neighbours, generally clean in the street
- good neighbours, good community spirit (neighbours helping out) ? No ball games
- neighbours
- quiet, school, shops, transport
- quiet, nice neighbour (most of them) green area for kids to play
- quiet, close shops, school
- more community spirit, neighbours (moved from London) community based action, library & park, local area
- access to town, park behind the house, nice place, safe for children to play -after school club
- peaceful
- quiet, schools, shops
- Established neighbourhood, convenient schools 3 kids 1 college 1 school
- services, location, buses, trains
- lovely street, open spaces, park
- quiet, nice
- peaceful
- gardening, nice open, neighbours, children are close
- neighbours,
- house, employment, landscape
- Close to amenities & work good neighbours

- Where I'm situated
- close to amenities
- community feeling
- house, location
- nice, good neighbours, near work, shops
- family, we like the area
- open green spaces, layout
- peaceful, good community
- friendly people, clean, green
- everything is local
- local shops, working locally nice school
- near shop, town centre, good area
- direct to town centre, bus services are accessible
- friends around, people, not lonely
- nice community, friendly people
- nice area, good neighbours, (5-6) shops ok (too pricy though)
- local to school, shops, job
- community
- neighbours are good, nice area, good bus service
- quiet, central for shops, bus. No problems
- close to town centre, mostly a very nice area with good services
- the stability of friendly
- good services, mostly it's a pleasant area
- access to all anyone could need, shops library clean surroundings this of course includes the open spaces the green areas, trees etc
- we moved here to be near our grandchildren and we have got a parade of shops within 5 minute walk also a frequent bus service if we need it a library.
- access to most things, great local ease to get to work
- peaceful surrounding, good neighbours, nice house
- neighbours, area
- have a drive way, local bus stops outside house
- convenience for work
- fairly quiet
- the neighbours are good people, there when you need them, but not interfering.
- I think where I live, it is one of the best places in Whitmore way, a nice green and trees and you can get transport to Southend and all local places i.e., Basildon town centre, Laindon, Billericay, Pitsea, Wickford to name a few
- I have a nice home and beautiful garden the street is quiet most of the time I get on with most Bas residents I can get to most places that I wish to visit in 1.30 hours has a lot of green spaces put to use not get used enough
- houses are built tougher
- The good bus service, the friendly library, good neighbours
- good neighbours,
- happy
- nice neighbours,
- nice neighbours, no trouble
- nice friendly area
- central to everything
- the area
- rail ? Buses, transport's brilliant, like the new ?
- just like it all, bus service is great
- quiet street
- quiet
- like Fryerns area
- local to everywhere, my pink house
- people are nice
- on the whole the area we live in is mostly quiet. We are near Holy Cross Park & the Green space is nice to use. The local shops and library are nearby
- proximity to all areas, a ? Lack of Crime
- Local Amenities, Recycling

- it is very good for local facilities, i.e. library, shops, garage, club
- open space, grass and trees, Houses are further apart than in other areas, little vandalism
- the neighbours - most of which have been here for 30-50 years.
- convenience for town, good facilities
- we are in a nice area, close enough to the shops and town. In a nice house and garden. Church around the corner, good neighbours, what else can you ask for?
- good houses, nice area, pleasant landscapes
- Friendly neighbourhood, close enough but far enough away from town centre/festival park
- it seems a lot quieter than other areas

# APPENDIX 07

## **WORST THING about living in Fryerns East**

- pavements on streets, painting the house inside and outside, double glazing
- noisy lots of cars, litter, rubbish
- Youths
- kids hanging out in front of shops - one way street,- vandalises, park vandalised & cars
- motor bikes
- nothing for kids lots of kids roam streets people would feel safer
- too much building, green belt long ongoing
- road
- messy
- Craylands - spill over, thieving
- kerbs knocked down, pavements, smell from sewages
- Drugs on corner, lots traffic to houses kids smoking splits
- Drugs on corner, lots traffic to houses kids smoking splits
- far away from town, no shops and close at 9 pm
- pub ????
- living in the same road as pub. Drunks problems
- everything -drunks, yobs
- not lot to do for kids, no youth club after school
- The Crain pub used to be good, area is run down
- uneven paving, litter/rubbish
- litter, scandal in paper
- nothing for children
- Children hanging around on street corners
- pavements, back roads
- not clean, rubbish left
- kids hanging around shops, bus shelter smashed, no seats.
- people riding motorbikes in Whitmore park (we back onto it) Also more traffic noise from cranes farm road, litter at the shops
- parking
- pavements roads
- concerns are lots of older residents, I have young family this can cause issues
- neighbours Sending nasty letter, parking on green
- buses without disabled push chair access, rubbish, litter, broken glass, pavements (state of) ???
- car crime (stolen and burnt) not much to do for teenagers
- cars going wrong way up street, accidents
- Night time very dark, parks damaged by youths
- state paths & roads
- road, pavements, accuracy of cutting the grass in between posts, rubbish collections
- litter
- graffiti problems with youth
- we negative outlook by media attitudes of YP's
- football on front causes problems

- people's behaviour, young people, children, language used by parents to children, roads-paths
- graffiti, litter
- crane pub is now a die, houses need to be tidied trees need cutting
- fast cars
- council doesn't maintain the area as much as they should, youth hang around shops on Whitmore way
- drunks, vandalism (houses) footpaths, drugs
- drunks
- increasing crime, car crime
- nothing for teenagers to do, shops make a mess
- nothing for teenagers
- underage drinking, causing noise upsetting customers
- children hanging around shop, drunks outside shops
- kids hang around, drunks and drugs hang around shops
- object being associated to Craylands
- not nothing much for teenagers to do, not much for kids either
- pavements terrible, roads uneven, cant go around in electric scooter
- vandalism, noise
- needs investments, nothing for kids to do, (clubs)
- Kids playing ball games in the back
- neigh boughs
- Pitsea tip, smell from house when rains
- having to walk to the bus station
- big bushes in front of houses, rubbish left all over the area, 196 Whitmore way
- growing crime, lack of respect by youngsters for the community, lack of things for youngsters to occupy themselves with, pavements and road surfaces
- graffiti and vandalism by the few, makes life unpleasant for us
- spoilt by graffiti and alleyways
- The trees in my road (Norwood End) are never pruned and they cause quite a lot of mess when the leaves fall in the autumn and the cars that park in our road get all sticky stuff on them the road gets swept now and then We have tried getting trees cut down because they are too near the houses.
- Craylands estate, hoodies from Craylands
- kids vandalising everywhere, trees, parents not looking after their kids, lighting up the area
- kids hanging around, car vandals (burnt) from Craylands
- access road for Fryerns School
- unsociable neighbours
- Housing loud families in an area where 99% of people manage to live together
- at the moment we have an eyesore facing us the club which has been closed down for quite a few months, is now overgrown and rubbish dumped there, the grass is about 2 1/2 feet long and with the hot weather, I consider a fire hazard. I have reported this to the council a few weeks ago?
- A little community activities for people all ages
- bad pavements, trees overhanging pavements, litter, teenagers hanging round shops, grass cutters who do not clean up, smell from gardens take away.
- speedy traffic
- Craylands
- noise from neighbours access
- drugs, no dog poo bins
- noisy neighbours, cars going round with loud noise
- close to Craylands, don't like living in Basildon
- parking, dog poo in the park
- parking
- when it gets dark, we won't go out to shops, intimidation, graffiti on the walls
- The litter and graffiti is the worst especially along Whitmore Way and the shops at Church Road. On occasions we have youngsters riding mini motor bikes round our small cul-de-sac and through to Holy Cross Park. I remember when we first came to Basildon how clean it was, and how impressed we were, I would like to see that again.
- Lack of parking, causing possibility of essential services ?????
- Craylands is an eyesore as well as felmores state of the roads, traffic from industrial areas, smell from water treatment plant

- The Crane Public House, smashed glasses noisy fighting crowds. In our roads where our children and animals and us all have to walk and live
- the council could do more to keep the streets cleaner and roads, shops areas are not cleaned so well as they used to also I would like to see neighbourhood watch
- overcrowded parking in the streets, especially on bends, and junctions. Too many businesses run from home, i.e. Taxis, mini buses. Company vans and lorries parked in roads and lay by.
- The fact that Craylands "residents" use our cul-de-sac as a walk through. Groups of youngsters roaming all hours day and night. After years with minimum disruption - since Jan 06 2 torched cars and serious damage to cars!
- increasing vandalism, looks as if area is not cared for
- Lack of parking areas, Roads and pavements that need repairing, because the bin men can't get around parked cars, so they drive on the footpaths and break them, graffiti
- none
- Lack of adequate parking/garages for homeowners. And the state of the roads/kerbstones and pathways
- when the pubs turn out and the jobs start to go silly banging on fences, etc

# APPENDIX 09

## IMPROVEMENTS

- painting the houses, double glazing
- traffic calming, tidy up
- attitudes to rubbish
- go out
- look after their kids (10+ age) some kids hang out at 10 am -people attitude changed, 4 x children 5 - 16
- Roads & footpaths
- shopping areas developed. Designs in streets no alleyways
- more open spaces for kids, kids playing area
- roads & pathways
- roads
- pathway
- kerbs fixed, knocking the club down, too much hassle
- parking - especially by pub, work vans outside pub on kerbs
- parking - especially by pub, work vans outside pub on kerbs
- improve the park
- more things to do in the park, bigger and better
- parks
- pavements, pathways
- clean up area
- get rid of graffiti, roads, jolly friar pub, surrounding area clean up improving
- more things for your (11+age) to do,. Youth clubs
- Roads, pavements (Pendle drive)
- roads - surface of the road, Battleswick
- lighting in Whitmore way
- more police
- pavements,
- streets cleaner, better pavements & roads
- New rubbish bins
- bus shelter in front of shops
- The paths need repairing, uneven, could risk your ankle etc, let the hedges grow on the side of cranes farm road to defuse the noise
- more parking
- better roads
- more for kids, 'no animals' dog poo in park, clean spaces for children to play, slides & swings
- extra parking, parking warden, visit more often
- more places for children to play
- Gt Basildon Club

- climbing frame slide
- parking, garages that are empty, pathway bad, want to be able to use them, are in disrepair, not consulted about waste dog box smells awful not that many dogs here
- general up keep
- roads, pavements, footpaths done
- little bins, upkeep of the roads
- pathway uneven dangerous can't see if cars are coming
- paths and roads
- more trees, vandals ruin it
- somewhere for kids to play safely field at back of houses
- car parking problems, closed all social clubs
- lighting on side streets, roads and paths
- upkeep roads, paths, lighting, would like to feel safer at night
- better park, traffic calming
- more policing on foot, grass cuttings left after the cut people leaving bins, bags, outside Danbury down street Peldon close
- police should do proper job sentencing stricter, kids at school more discipline control
- Footpaths improved (Whitmore way)
- council do the pathways, roads
- roads, side roads
- something for teenagers/children
- Tidy up of area, somewhere for youths to go
- football fields, youth. Astor turf
- better paths, cleaner parks
- clean up area from drink and drugs
- pavements done up, park for little ones
- pavements fixed, even surfaces, afraid to go anywhere in the scooter, tidying up the front of the house, 315 Whitmore way
- more police in the area
- wheelie bins, facilities for youngsters, parks improved, updated
- more play areas for children
- more kids area (play area in park) places for bikes to go, kids to take their motto bikes, somewhere to take their bikes and ride
- cutting the bushes, putting anything down
- more police on foot patrol, youth/sports clubs, recreation facilities, repairs to pavements and street/roads, Kerbs
- more police and alleyways shut off also garages repaired, rebuilt and let so that some of the cars are off the road
- more police walking about, more punishment for vandalism
- there is nothing for teenagers to do only hang about around the shops and streets. It would be nice for them to have a youth club and you wouldn't see so much vandalism and it would keep them out of trouble. I am a pensioner 67 but I would be willing to help run a youth club with younger people. I am sure the people in this area would welcome this. They could have different volunteers to run this club and the kids could help. I am sure they would like to be involved at running a club. There are other youth clubs in other areas but not ours.
- policing in the area, more street lighting
- pathways done, kids being busy somehow
- more lighting around car park old peoples places (AP)
- better parking facilities, drop in community hall
- roads
- more parking, getting use of work buses parked
- more youth clubs, also the Hatherley Park must be improved, & more people would use this.
- I would like to see a number of one and two bedroomed bungalows built so that us old people can give up our family homes and large gardens when we cannot keep them up to scratch if desired. All the council can offer us is a flat or sheltered accommodation where not a lot to ask after fighting for 6 years and building this old country up. Decent footpaths to walk on.
- Bad roads and pavements in side streets use salt in winter clear snow on pavements and roads. Kerb ramps of streets should be lower and wider for prams and disabled, most are bad or not there . Later hours for buses - so people can go out at night and get home after 11 o'clock taxis make it expensive at 82 years of age I have my free bus pass, off peak on trains as London have.
- Decent pavements to walk on
- double glazing, new kitchen, (council house) roads (Fryth)

- park improved for kids football pitch
- roads, pavements
- installing dog bins
- pathways, roads, bus service to Watt Tyler Park Pitsea
- knock down Craylands
- tidy up the area
- town centre improved, improve the community hall, Frypa Hall
- hope they never build on the fields
- better facilities for children, roads, pavements
- council doing more repairs
- children's facilities, youth clubs, playgrounds
- CCTV in front of the shops, on Whitmore way (and area). Whitmore way pavements
- something for the kids, place for them to go
- I believe that if the litter and graffiti problem in the area was dealt with on a regular basis, the whole area would be improved no end and people would be much more content, litter and graffiti give the perception of a run-down area, sort this out and the benefits would have a knock-on effect.
- something to be done about the above worst part, residents who park in the road may be ? ?? To park on their own property, or ? To
- Better roads, more police on foot, residents made to keep gardens and land in a good state. Wheelie bins instead of plastic bags, for rubbish
- A community Hall or cabin of some sort on the field in Pendle Drive which you can walk through to cranes farm road there are a lot of children in the area that could and would benefit from this
- I think we need neighbourhood watch, to keep our crime down, and more cleaning especially garage areas and maintenance of garages.
- More police patrols, for reporting a council patrol responsible wear and tear, damage and vandalism and action to follow the report. Better maintenance, maintain or dispose of rotting garages. Make the public houses and shops keep their forecourts clean and tidy.
- CCTV ? More frequent police patrols?
- car park at St Andrews church to make it more usable for community
- sections of green areas cut down to make lay-byes
- I would like to see the rest of the double glazing finished especially mine which seems to have been forgotten
- Improvements to local parks needed. Newer equipment and more facilities for toddler age groups
- meat shops, bakery shops, fruit and veg shops

# APPENDIX 10

## ACTIVITIES

- club crafts
- children activities - martial arts different clubs - don't want kids - community fetes
- Parents be more responsible financially little leagues are more Southend based football, only couple in Bas. Financing projects are always problems, spending money on Bollards outside school.
- Places to go for youths get them off the street.
- kids clubs - youth club, -evening clubs social clubs
- social club, fun day
- community policing, police attending to youth
- Football club (used to be a?) DS Tennis
- something for younger people (5-14)
- fitness, gym centre for senior citizens, free or discounted, keep activities, something for children (15/18) to get them off the streets
- keep fit clubs healthy
- Youth clubs, more activities, more advertisement to let people know about events - newsletter!
- local swimming pool, Football
- better parks for everyone, fun days for kids (once a month)
- more community Involvement:-carnival, fun days
- kids have something to do 15-18 years, table tennis
- ? Groups (craft) club

- something for families, social club
- youth clubs, all age groups in safe area, sport, art, crafts, drama
- church club Focus its St Basils Thursday Fun Days
- clubs for children, parks, safe places, fun days, fetes, galas
- more activities for teenagers, secondary school age, scheme helping to improve local area (meeting at weekend to help out) more clean outs, community officers more policing
- Something for teenagers to do. Skate park, youth clubs
- safe places to go where can mix with children, gamekeeper, dodge ball club, roundabout park, nature walk
- Community centre is not used enough. Dancing, swings, slides, climbing frame, karate, Drama, craft
- attend school clubs, library homework club, fun days - watt Tyler, bas fest has become rough attracting jobs
- Do swimming, not much else??clubs
- basketball, football, community centre, disco, fun days
- social club, fetes, fun days, jumble sales
- craft activities, painting, line dancing
- social club, snooker hall local
- social club, legion has no premises, clubs
- local church Oxfam do al ready, young peoples activities
- community more active
- football pitch, youth club, craft, art
- lot more for youths to do, club, more leisure activities for younger people
- Social clubs, activities, locally. Events
- Community Hall, Social Centre
- community hall, Sports Facilities
- something for youth to hang around
- youth activities - cheap enough to join clubs, fitness club
- youth club, kids club, fun days
- something for youngsters to keep them off the road, more things for youth, clubs, not expensive, so they can join and get busy, police doing a proper job, crime rates
- sports associations, clubs, discos
- Afterschool club
- Afterschool club for kids, youth clubs
- Youth club at affordable price, local, mentors for youngsters to work with and look up to.
- more sport encouraged for young people
- I would like to see more activities in the school holidays; they have them in other areas. All kids like sport and or quiz days, I think if there were more things going on in our area there wouldn't be a 1/4 of the trouble. When my children were small there were lots to do for them and you didn't get all the trouble you get today, even if the children go to the pictures or swimming it is very expensive.
- more amenities for kids, youth
- Somewhere for the kids to play, "gardening for use" -doing some gardens.
- family and children activities
- Local Sports Centre (Free) Volleyball, team sport (helps to build community)
- Frypa Hall on Beleigh East, Fun day, after school
- flower arranging groups, WI women's institute
- Set up local football club in Hatherley or Rounder, something for the kids in summer holidays, my family are teenagers now, but I feel that the park could be made nice for all residents to use.
- I cannot answer this question as I am 81 years of age and not community minded.
- (more at low fees pensioners) the only low use council clubs near church road it has a large hall, large open space at back that should be used more for social activities not just private function. St Basildon is closed down, for houses the same as pubs, money for council schools and playgrounds used for houses I go to Laindon for indoor bowls. I would like to have art, keyboard, guitar, lessons the council will not pay for teacher.
- For retired people we lost our best activity, when they closed the Bryn, some where for youngsters to go, does not cost lots of money.
- Social club - darts, snooker, drinks
- take activity of school?
- skills club (40+)
- clubs for over 50+ activities for resident 50+
- WI - already a member held a St Andrews Church (list in the library)
- nice park for kids to play
- sport for girls and boys, outdoor activity (golf)

- husband started Basildon badminton club - sports clubs for elderly
- activities for teenagers, could do with? And swimming pool
- more activities for children
- after school, fun day, discos
- sports, football, (match only!)
- Fun day, after school club
- plays football, more sports
- More activities for local children, especially teenagers who are always congregating at the shops in the evenings.
- My perception is, we have sufficient
- more for young children and youths, youth clubs, box parks, skateboard parks
- A youth Club of some sort so the children have organised activities. There are provided on Craylands. You tell children or the government states children to exercise more and then you build on their field.
- it was unfortunate our local pup was closed Double Side and St Basils Club s, we could do with another social club
- Anything that occupies the youth. More amenities in the parks for little children plus a PARKY permanently on site (with First Aid training) to encourage parents to allow their children to go there.
- As an OAP I haven't got enough hours in the day to do all the things I want to do now.
- I work so don't go to many clubs or activities
- outside events. I.e.: guy fawkes/halloween and more ethnic festivals such as festival of light could be celebrated. Holy cross furred could be ideal as they are large but used for very little.
- I am disabled so community activities are not much good for me

# APPENDIX 11

## All the activities suggested by the children and young people in Craylands

• Dj	• Graffiti wall
• Football	• Basketball
• Art	• Dancing
• Basketball	• Dance
• Arts and crafts	• Outside sports
• Computer games	• Trips outside Basildon
• Football	• Decks
• Basketball	• Pool table
• Skate park	• Sports
• Football	• Basketball
• Paintball	• Games (ps2)
• Arts and crafts	• Football
• Basketball	• Table tennis
• Dancing (street dancing)	• Arts and crafts
• Dancing (street dancing)	• Arts and crafts
• Learning activities	• Rock climbing
• Computer – internet	• Arts and crafts
• Trampoline	• Bouncy castle
• Trips out	• Swimming
• Football	• Basketball
• Somewhere to run motorbikes	• Table tennis
• Racing cars ( remote)	• Pool table
• Shuttle boards	• Arts and crafts
• Dance	• Play dolls
• Gluing	• Dancing
• Singing	• Day trips
• Painting	• Dancing

• Dressing up parties	• Sawing
• Watching TV	• Computers
• Basketball	• Colouring pictures
• Car racing (remote controlled)	• Ps2
• Gameboy	• Board games
• Computer games	• DJ
• basketball	• Football
• Computers	• Football
• Basketball	• Pool tennis
• Table tennis	• Football
• Tennis	• Cricket
• Basketball	• Cartoon drawing
• Chess	• Street dance
• Graffiti wall	• Trips to zoo parks
• Arts and crafts	• Football
• Arts and crafts	• Arts and crafts
• Painting chalk	• Dance
• Football	• Basketball
• Trips	• Playing games, dolls
• Arts and crafts	•